

Alabama Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: D4938 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 09/18/2019 |
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| NAME OF PROVIDER OR SUPPLIER MURRAY HOUSE | STREET ADDRESS, CITY, STATE, ZIP CODE 1257 GOVERNMENT STREET MOBILE, AL 36604 |
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| A 000 | <p>Initial Comments</p> <p>On September 18, 2019, an unannounced licensure survey was conducted for this 64 bed Assisted Living Facility with a census of 34.</p> <p>There was one complaint investigated during this survey. LC#20181031013 was substantiated with deficiencies cited as a result of the complaint investigation.</p> <p>Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-4, Alabama Administrative Code, for Assisted Living Facilities (ALF). The deficiencies cited pose a potential risk of harm to the residents and require a plan of correction.</p> | A 000 | | |
| A 601 | <p>420-5-4-.06 (1) Care of Residents.</p> <p>(1) Medical Direction and Supervision. The medical care of residents shall be under the direction and supervision of a physician.</p> <p>(a) Designation of Attending Physician. Upon admission, each resident shall be asked to designate an attending physician of his or her choice. If the resident is unable to designate an attending physician, or does not wish to designate an attending physician, the facility shall assist the resident in identifying an attending physician who will serve the resident. A resident shall be permitted to change the designation of his or her attending physician at any time. Whenever a resident requires medical attention, an attempt shall first be made to contact the resident's attending physician, except in medical emergencies requiring activation of the local EMS system (911 or another emergency call).</p> | A 601 | | |

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| Health Care Facilities LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| A 601 | <p>Continued From page 1</p> <p>(b) Back-up Physician Support. Each assisted living facility shall have an agreement with one or more duly licensed physicians to serve in those instances when a resident's own attending physician cannot be reached, and to provide temporary medical attention to any resident whose attending physician is temporarily not available. A nurse practitioner or physician's assistant shall not serve as the back-up physician in an assisted living facility.</p> <p>(c) All physician orders shall be written in accordance with community standards. If verbal orders are used, they are to be used infrequently. A physician verbal order shall only be accepted by an RN or LPN employed by the facility and authorized to do so by facility policy and procedures and state law. All verbal orders shall be reduced to writing on the physicians' order sheet by a licensed facility nurse and shall be dated and signed by the nurse receiving the order. All orders, including verbal orders, shall be dated, timed, and authenticated promptly by the ordering practitioner, or another practitioner who is responsible for the care of the resident and authorized to write orders by facility policy. All verbal orders must be authenticated within such time period as provided by facility policy, but in no case shall exceed 30 days following entry of the order.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure that medications were given as ordered by the physician.</p> | A 601 | | |

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| A 601 | <p>Continued From page 2</p> <p>Findings:</p> <p>On May 16, 2014, Resident Identifier (RI)#3 was admitted to the facility with diagnoses which included advanced age. RI#3's physician medical examination form dated January 17, 2019, documented that RI#3 was to receive their Levothyroxine medication before breakfast.</p> <p>On September 17, 2019 at approximately 10:15 AM the surveyor accompanied by Employee Identifier (EI)#3 observed RI#3 eating his/her breakfast. EI#3 told the surveyor that she (EI#3) would come back after RI#3 finished breakfast to give RI#3 their medicine.</p> <p>On September 17, 2019, at approximately 10:20 AM, the surveyor observed EI#3, administer RI#3's Levothyroxine after RI#3 ate his/her breakfast.</p> <p>On September 18, 2019, at approximately 10:00 AM, the surveyor accompanied by EI#3 observed RI#3 eating his/her breakfast.</p> <p>On September 18, 2019 at approximately 10:30 AM the surveyor observed EI#3 administer RI#3's Levothyroxine after RI#3 ate his/her breakfast. EI#3 told the surveyor that RI#3 preferred to take his/her medicine after he/she ate breakfast.</p> | A 601 | | |
| A 613 | <p>420-5-4-.06 (5) (a) (b) (c) (d) (e) Care of Residents.</p> <p>(5) Medications.</p> <p>(a) Medications as defined in these rules, may be administered to a resident of an assisted living facility only after the drugs have</p> | A 613 | | |

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| A 613 | <p>Continued From page 3</p> <p>been prescribed specifically for the resident by an individual currently licensed to prescribe medications in Alabama. A currently licensed physician in good standing with the Medical Licensure Commission of any state may prescribe medications to a resident of an assisted living facility only during the initial physical examination.</p> <p>(b) A physician order is required for a resident to manage and have custody of his or her own medications.</p> <p>(c) A resident may have custody of and manage over the counter topical medications with the written approval of a physician. A physician order is not required for over the counter topical medications that are self-administered by residents and approved by the physician for resident possession.</p> <p>(d) Nothing in these rules shall preclude a facility from using a licensed nurse employed by the facility or nursing agency to administer medication to any resident. An RN or LPN shall administer medications to residents in the assisted living facility only in accordance with physician orders and the Nurse Practice Act.</p> <p>(e) A resident who is incapable of recognizing his or her name, or understanding the facility unit dose medication system, or does not have the ability to protect himself or herself from a medication error shall require medication administration. Medication administration shall be provided only by a physician or by an RN or LPN. If the resident cannot understand or be trained to understand the unit dose medication system used by the facility or cannot protect himself or herself</p> | A 613 | | |

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| A 613 | <p>Continued From page 4</p> <p>from medication errors by facility staff, the resident will be appropriately discharged.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to identify a resident who couldn't protect themselves from medication errors.</p> <p>Findings:</p> <p>On May 16, 2014, RI#3 was admitted to the facility with diagnoses which included advanced age.</p> <p>On September 17, 2019, at approximately 10:20 AM, the surveyor observed EI#3 spend several minutes trying to get RI#3 to take his/her medications. EI#3 repeatedly placed RI#3's fingers/hand in the nurse's hand and repeatedly told RI#3 to pick up his/her pills and put them in his/her mouth.</p> <p>On September 18, 2019, at approximately 10:30 AM, the surveyor accompanied EI#3 to complete medication awareness with RI#3. RI#3 was able to tell the surveyor that he/she had not taken his/her medications that day. RI#3 was eating his/her breakfast and asked to finish breakfast before taking medications.</p> <p>On September 18, 2019, at approximately 10:45 AM, RI#3 refused to identify his/her medications, and told teh surveyor that he/she did not see his/her name on the packet of medications which had his/her name on it. RI#3 began to get upset with the questions and said, "I don't know what you want."</p> <p>TONYA AVENATTI, REGISTERED NURSE</p> | A 613 | | |