

Alabama Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: D2809	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/05/2021
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NAME OF PROVIDER OR SUPPLIER MOUNTAIN COVE	STREET ADDRESS, CITY, STATE, ZIP CODE 6330 US HIGHWAY 411 GADSDEN, AL 35901
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A 000	<p>Initial Comments</p> <p>On January 5, 2021, an unannounced complaint investigation was conducted for this 34 bed Assisted Living Facility with a census of 19.</p> <p>There was one (1) complaint investigated during this survey. LC#20200908016 was substantiated and a deficiency was cited as a result of the complaint investigation.</p> <p>Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-4, Alabama Administrative Code, for Assisted Living Facilities (ALF). The deficiency cited pose a risk or potential risk of harm to the residents and requires a plan of correction.</p>	A 000		
A 508	<p>420.5.4-.05 (3) (h) Records and Reports.</p> <p>(h) Incident Investigation. When an incident, as defined below, occurs in an assisted living facility, the facility administrator shall be immediately notified, the facility shall conduct a thorough investigation, and appropriate corrective actions and interventions shall be devised and implemented immediately. A detailed and accurate report shall be completed within 72 hours of the incident. The report shall be given immediately upon completion to the administrator for review.</p> <p>1. Incidents which require investigation are:</p> <p>(i) An accident or injury of known or unknown origin that was unusual or suspicious in nature such as bruising, pain, or injury that is not consistent with actions necessary in providing day</p>	A 508		

Health Care Facilities
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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A 508	<p>Continued From page 1</p> <p>to day care to a resident or for which medical treatment was sought.</p> <p>(ii) A fracture or an injury resulting in medical attention. For the purposes of these rules, medical attention shall be defined as care that rises above the level of first aid, including but not limited to: a physician ordered portable X-ray, a visit to an emergency department, urgent care facility, clinic or physician office.</p> <p>(iii) The onset of wandering behavior by any resident who is not fully cognitively intact.</p> <p>(iv) Elopement by a resident.</p> <p>(v) Suspected, alleged, confessed, witnessed, or actual abuse of a resident or residents by staff, visitors, or other residents. This includes all types of abuse including mental abuse, physical abuse, sexual abuse, and verbal abuse as defined in these rules.</p> <p>(vi) Suspected, alleged, confessed, witnessed, or actual neglect of a resident or residents as defined in these rules.</p> <p>(vii) Suspected, alleged, confessed, witnessed, or actual exploitation of a resident or residents as defined in these rules.</p> <p>(viii) An outbreak (for purposes of these rules, an outbreak is considered to be two or more affected people within 72 hours or less) of a contagious disease or condition including those listed in Appendix I of Alabama Administrative Code Sec. 420-4-1-.04 (for example food-borne illness, scabies, influenza, or Staphylococcus aureus).</p>	A 508		

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A 508	<p>Continued From page 2</p> <p>(ix) A fire, earthquake, storm, other act of God, or other occurrence (for example, a natural gas leak or a bomb threat) that causes physical damage to the building in which the facility is located, or that results in the evacuation or partial evacuation of the facility.</p> <p>(x) Intentional self-inflicted injury, suicide, or suicide attempt by a resident.</p> <p>(xi) An unplanned occurrence that results in media attention.</p> <p>(xii) A medication error, overdose, or over sedation.</p> <p>(xiii) Ingestion by a resident of a toxic substance that requires medical attention.</p> <p>(xiv) Any indication of malfunction of the sprinkler system, or fire alarm system.</p> <p>2. In addition to other items required by the facility's policies and procedures, the incident investigation shall contain the following:</p> <p>(i) Names of all residents involved.</p> <p>(ii) Names of all staff involved including person in charge at the time of the incident.</p> <p>(iii) When the administrator was notified (date and time).</p> <p>(iv) Circumstances under which the incident occurred.</p> <p>(v) When the incident occurred (date</p>	A 508		

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A 508	<p>Continued From page 3 and time).</p> <p>(vi) Where the incident occurred (for example, bathroom, bedroom, street, or lawn).</p> <p>(vii) Immediate actions taken.</p> <p>(viii) The extent and description of injury, if any, to the affected resident or residents.</p> <p>(ix) Immediate treatment rendered.</p> <p>(x) Symptoms, pain, or injury discussed with the physician, and the date and time the physician was notified.</p> <p>(xi) Names, telephone numbers, and addresses of witnesses.</p> <p>(xii) Date and time relatives or sponsor were notified.</p> <p>(xiii) Out-of-facility treatment.</p> <p>(xiv) Follow-up care.</p> <p>(xv) Outcome resolution.</p> <p>(xvi) The action taken by the facility to prevent the occurrence of similar incidents in the future.</p> <p>(xvii) The investigative file includes the incident report itself, the incident investigation and all records, documents, statements, images, and information created or reviewed in connection with the investigation.</p> <p>(xviii) The entire investigative file shall</p>	A 508		

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A 508	<p>Continued From page 4</p> <p>be made available for inspection and copying by representatives of the Department upon request.</p> <p>(xix) The entire investigative file and documentation of all corrective action taken shall be retained for a period of not less than 3 years after the resident is discharged or dies.</p> <p>(xx) Interventions devised as a result of the investigation shall be included in a resident record that is available to the personal care staff.</p> <p>3. In addition, the following incidents shall be reported to the Department's Online Incident Reporting System within 24 hours of the incident:</p> <p>(i) A fracture or an injury resulting in death, EMS activation, or the need for medical attention as defined in these rules.</p> <p>(ii) Elopement by a resident.</p> <p>(iii) Suspected, alleged, confessed, or witnessed abuse, neglect, or exploitation of a resident or residents by staff, visitors, or other residents. This includes all types of abuse including mental abuse, physical abuse, sexual abuse, and verbal abuse as defined in these rules. The victim's sponsor or responsible family member shall be notified within 24 hours. All incidents of suspected abuse, neglect, or exploitation shall be reported immediately to the Department of Human Resources or to appropriate law enforcement authorities as required by law. These documents shall be retained with the facility investigative file.</p> <p>(iv) A fire, earthquake, storm, other act of</p>	A 508		

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A 508	<p>Continued From page 5</p> <p>God, or other occurrence (for example, a natural gas leak or a bomb threat) that causes physical damage to the building in which the facility is located, or that results in the evacuation or partial evacuation of the facility.</p> <p>(v) Intentional self-inflicted injury, suicide, or suicide attempt by a resident.</p> <p>(vi) An unplanned occurrence that results in media attention.</p> <p>(vii) Any medication error, overdose, or over sedation. The incident shall be immediately reported to the attending physician, facility medical director, or back-up physician.</p> <p>(viii) Ingestion by a resident of a toxic substance that requires medical attention.</p> <p>(ix) Notifiable diseases and health conditions listed in Appendix I of the Alabama Administrative Code Sec. 420-4-1-.04. shall be reported by the facility to the State Health Officer or the County Health Officer within the time frames specified in 420-4-1-.04. The facility shall maintain documentation of any reports of notifiable diseases or health conditions. This documentation shall be retained for a period of not less than 3 years.</p> <p>(x) Any indication of malfunction of the sprinkler system, or fire alarm system.</p> <p>4. The report to the Department's Online Incident Reporting System shall include the following:</p> <p>(i) Facility name and direct phone</p>	A 508		

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A 508	<p>Continued From page 6 number.</p> <ul style="list-style-type: none"> (ii) Time and date of the report. (iii) Reporter's name. (iv) Name of resident(s), staff, or visitor(s) involved in the incident. (v) Names of staff on duty at the time of the incident. (vi) Date and time of the incident. (vii) A brief description of the incident. (viii) Any injury or injuries to resident(s). (ix) Action taken by the facility in response to the incident. <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to report an injury resulting in emergency medical attention to the Department's Online Incident Reporting System (OIRS). In addition, the facility failed to report a disease outbreak within 24 hours of the diagnosis (Code 420-4-1-.04) to the OIRS.</p> <p>THIS DEFICIENCY WAS CITED AS A RESULT OF A COMPLAINT INVESTIGATION.</p> <p>THIS IS A REPEAT DEFICIENCY FROM THE</p>	A 508		

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A 508	<p>Continued From page 7</p> <p>SURVEY CONDUCTED ON DECEMBER 5, 2018.</p> <p>Findings:</p> <p>Failure to Report:</p> <p>The Alabama Department of Public Health (ADPH) received information from an anonymous source a resident had sustained serious injuries after a fall on August 20, 2020, however, the incident had not been reported as required. The morning of January 5, 2021, the surveyor interviewed Employee Identifier (EI)#3, Resident Care Aide (RCA) and EI#4, RCA, regarding an alleged fall for Resident Identifier (RI)#1. EI#3 and EI#4 had knowledge of a fall for RI#1, but informed the surveyor they were not witnesses. At the request of the surveyor, EI#4, RCA, provided the surveyor with the investigative file. A review of the "Incident Report" and "Fall Investigation Worksheet" revealed RI#1 had a witnessed fall and on August 20, 2020 at 9:25 PM. The documentation stated RI#1, "went down to the floor, falling face first." The emergency medical services (EMS) was activated and RI#1 was transported to the hospital and admitted for head injuries. Later in the afternoon on January 5, 2021, EI#1, Administrator, was interviewed by telephone regarding the unreported incident. EI#1 stated she (EI#1) thought she (EI#1) had reported the injury for RI#1, but she (EI#1) apparently had not since it was not in the OIRS. EI#1 went onto say she (EI#1) was fully aware this was a reportable incident and she (EI#1) would take actions to prevent it from happening in the future.</p> <p>Delayed Reporting:</p> <p>A review of the OIRS revealed a COVID-19</p>	A 508		

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A 508	Continued From page 8 disease outbreak occurred on November 22, 2020, however, the outbreak was not reported until November 29, 2020. EI#1 acknowledged the disease outbreak had not been reported as required. EI#1 told the surveyor, "We were trying to keep our heads above water during all the Covid virus." DEBRA FREEMAN, REGISTERED NURSE	A 508		