

Alabama Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>P4513</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/12/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GRANDVIEW GARDENS AT REDSTONE VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>11000 TURNMEYER DRIVE HUNTSVILLE, AL 35803</b>
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A 000	<p>Initial Comments</p> <p>This is a 48 bed Specialty Care Assisted Living Facility (SCALF) with a census of 42 on June 12,2019.</p> <p>There were three (3) complaints investigated during this survey. Complaint #20180912004, #20180823012 and #LC 286-2017 were investigated and no deficiencies were cited as a result of the complaint investigations.</p> <p>Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-20, Alabama Administrative Code, Specialty Care Assisted Living Facilities. The deficient practices resulted in the potential for harm to all residents and require a plan of correction.</p>	A 000		
A 504	<p>420-5-20-.05 (3) (d) Records and Reports.</p> <p>(d) Residents' Rights. Each resident shall be fully informed, prior to or at the time of admission, of these rights. A copy of these rights shall be conspicuously posted in a resident common area. Each resident's file shall contain a copy of a written acknowledgment that he or she has read these rights, or has had these rights fully explained by facility staff to the resident, or, if appropriate, to the resident's sponsor. The acknowledgment shall be signed and dated by the administrator or the administrator's designee and by the resident or sponsor, when appropriate.</p> <p>1. No resident shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law or the Constitution of the U.S. solely by reason of status as a resident of the</p>	A 504		

Health Care Facilities LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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A 504	<p>Continued From page 1</p> <p>facility.</p> <p>2. Every resident shall have the right to live in a safe and decent environment, to be free from abuse, neglect, and exploitation, and to be free from chemical and physical restraints.</p> <p>3. Every resident shall have the right to be treated with consideration, respect, and due recognition of personal dignity, individuality, and the need for privacy.</p> <p>4. Every resident shall have the right to unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any reasonable time.</p> <p>5. Every resident shall have freedom to participate in and benefit from social, religious, and community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community.</p> <p>6. Every resident shall have the right to manage his or her own financial affairs. If a resident or his or her legally appointed guardian authorizes the administrator of the facility to provide a safe place to keep funds on the premises, an individual account record for each resident shall be maintained by the administrator and an up-to-date record shall be maintained for all transactions.</p> <p>7. Every resident shall have the right to share a room with his spouse if both are residents of the facility and agree to do so.</p>	A 504		

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A 504	<p>Continued From page 2</p> <p>8. Every resident shall have the right to a reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals.</p> <p>9. Every resident shall have the right to exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor compulsory attendance at religious services, shall be imposed upon any resident.</p> <p>10. Every resident shall have access to adequate and appropriate health care consistent with established and recognized standards within the community including the right to receive or reject medical care, dental care, or other health care services except those required to control communicable diseases.</p> <p>11. Every resident shall have the right to at least 30 days prior written notice of involuntary relocation or termination of residence from the facility unless the resident is a patient in a facility providing a higher level of care and no longer meets the eligibility and continued stay requirements in these rules, or for medical reasons the resident is considered by a physician to require an emergency relocation to a facility providing a more skilled level of care, or unless the resident engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents. Such actions will be documented in the resident's admission record.</p> <p>12. Every resident shall have the right to present grievances and recommend changes in policies, procedures, and services to the staff of</p>	A 504		

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A 504	<p>Continued From page 3</p> <p>the facility, the facility's management and governing authority, and to any other person without restraint, interference, coercion, discrimination, or reprisal.</p> <p>13. Every resident shall have the right to confidential treatment of personal and medical records. A resident may authorize the release of records to any individual of his or her choice. Such authorization must be given by the resident in writing and the written authorization must be included in the resident's file.</p> <p>14. Every resident shall have the right to refuse to perform work or services for the facility unless the resident expressly agrees to perform such work or services and this agreement is plainly documented in the admission agreement. A resident may voluntarily perform work or services for the facility, provided that:</p> <p>(i) The facility has documented the resident's desire to perform work in the resident's plan of care, and the resident has signed this plan of care.</p> <p>(ii) The plan of care specifies the nature of the work to be performed and sets forth the compensation to be paid for the service, unless the service is to be performed without compensation.</p> <p>(iii) The resident has the right and understands that he or she has the right to terminate the agreement to work at any time without recourse.</p> <p>15. Every resident shall be fully informed, prior to or at the time of admission and at regular</p>	A 504		

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A 504	<p>Continued From page 4</p> <p>intervals during his or her stay, of services available in the facility, and of related charges.</p> <p>16. Every resident shall be fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission, of all rules and regulations governing residents' conduct and responsibilities.</p> <p>17. Every resident shall have the right to have the name, telephone number, and address of the Department's Bureau of Health Provider Standards, the Local Ombudsman, the Department of Human Resources, and the telephone numbers of the Department of Public Health toll-free Assisted Living Facilities Complaint Hotline and the Department of Human Resources toll-free Elder Abuse Hotline. All of this information shall be posted in a conspicuous location in a resident common area.</p> <p>18. All state inspection reports and any resulting corrective action plan from the past 24 months shall be posted in a prominent location. If there has been no inspection in the past 24 months, then the results of the most recent inspection and any resulting corrective action plan shall be posted.</p> <p>19. Every resident shall have the right to 30 days prior written notice to both resident and sponsor of any increase of fees or charges.</p> <p>20. Every resident shall have the right to 30 days prior written notice of any involuntary change in the resident's room or roommate unless the change is necessary because the resident or the resident's roommate engages in a pattern of conduct that is harmful or dangerous to</p>	A 504		

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A 504	<p>Continued From page 5</p> <p>himself or herself or to other residents.</p> <p>21. Every resident shall have the right to wear his or her own clothes, and to keep and use his or her own personal possessions, including toilet articles, except for personal possessions too large to be stored in the resident's room.</p> <p>22. Every resident shall have the right to be afforded privacy for sleeping and for storage of personal belongings.</p> <p>23. Every resident shall have the right to have free access to day rooms, dining, and other group living or common areas at reasonable hours.</p> <p>24. Every resident shall have the right to participate in devising the resident's care plan, including providing for the resident's preferences for physician, hospital, nursing home, acquisition of medication, emergency plans, Advance Directives, and funeral arrangements. A copy of this care plan shall be kept in the resident's file.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure all residents had access to personal hygiene items to maintain personal cleanliness.</p> <p>Findings:</p> <p>On June 12, 2019 at 7:40 AM, during observation of medication administration for Resident Identifier (RI)#7, the surveyor observed RI#7 did not have hand soap available in the bathroom. Employee Identifier (EI)#6, Licensed Practical Nurse (LPN), told the surveyor RI#7 had a bin of</p>	A 504		

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A 504	Continued From page 6  toiletries which was kept in storage, however it only contained a bar of soap for bathing. EI#1, Administrator, was made aware and immediately provided RI#7 with a bottle of hand soap.	A 504		
A 601	420-5-20-.06 (1) Care of Residents.  (1) Medical Direction and Supervision. The medical care of residents shall be under the direction and supervision of a physician.  (a) Designation of Attending Physician. Upon admission, each resident shall be asked to designate an attending physician of his or her choice. If the resident is unable to designate an attending physician, or does not wish to designate an attending physician, the facility shall assist the resident in identifying an attending physician who will serve the resident. A resident shall be permitted to change the designation of his or her attending physician at any time. Whenever a resident requires medical attention, an attempt shall first be made to contact the resident's attending physician, except in medical emergencies requiring activation of the local EMS system (911 or other emergency call).  (b) Back-up Physician Support. Each specialty care assisted living facility shall have an agreement with one or more duly licensed physicians to serve in those instances when a resident's own attending physician cannot be reached, and to provide temporary medical attention to any resident whose attending physician is temporarily not available. A nurse practitioner or physician's assistant shall not serve as the back-up physician in a specialty care assisted living facility.	A 601		

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A 601	<p>Continued From page 7</p> <p>(c) All physician orders shall be written in accordance with community standards. If verbal orders are used, they are to be used infrequently. A physician verbal order shall only be accepted by an RN or LPN employed by the facility and authorized to do so by facility policy and procedures and state law. All verbal orders shall be reduced to writing on the physicians' order sheet by a licensed facility nurse and shall be dated and signed by the nurse receiving the order. All orders, including verbal orders, shall be dated, timed, and authenticated promptly by the ordering practitioner, or another practitioner who is responsible for the care of the resident and authorized to write orders by facility policy. All verbal orders must be authenticated within such time period as provided by facility policy, but in no case shall exceed 30 days following entry of the order.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all resident care was under the direction of a physician; the facility also failed to follow physician orders for all resident care.</p> <p>Findings:</p> <p>RI#9 was admitted to the facility on December 27, 2018 and had a history of frequent urinary tract infections (UTI). During record review for RI#9, the surveyor observed a hand written order dated May 13, 2019, requesting a urinalysis (UA) with C&amp;S (culture and sensitive). The order was signed by the certified registered nurse practitioner (CRNP). There was no documentation in RI#9's facility record a urinalysis had been performed as ordered and no results were available. EI# 6, LPN, requested</p>	A 601		

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A 601	Continued From page 8  results of the urinalysis from the laboratory which were provided on June 12, 2019 at 11:53 AM. The facility could not provide documentation the results had been reviewed and the physician notified of the results in a timely manner. The physician was notified on June 12, 2019 while surveyor was on site.	A 601		
A 602	420-5-20-.06 (2) (a) (b) (c) Care of Residents.  (2) Medical Examination Record.  (a) Initial Physical Examination. Not more than 30 days prior to admission of any resident to a specialty care assisted living facility, the resident or prospective resident shall be examined by a physician. For purposes of the initial physical examination, a physician currently licensed and in good standing with the Medical Licensure Commission of any state may complete this physical assessment. The physician shall report his or her findings in writing to the facility. This examination is not required for a resident of a facility dually licensed as an assisted living facility and as a specialty care assisted living facility in those cases when the resident is transferred from the assisted living unit to the specialty care assisted living unit in the same facility. In addition to any information otherwise required by the facility's policies and procedures and in addition to any other information the physician recommends or believes is pertinent, the initial physical examination record shall contain the following:  1. All of the physician's diagnoses and the resident's baseline weight and vital signs.  2. Medication presently prescribed	A 602		

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A 602	<p>Continued From page 9</p> <p>(name, dosage, and strength of drug, frequency, and route of administration).</p> <p>3. A statement by the physician that the resident is free of signs and symptoms of infectious skin lesions and diseases that are capable of transmission to other residents through normal resident-to-resident contact.</p> <p>4. Documentation of evaluation for tuberculosis within the previous 12 months.</p> <p>(b) Annual Physical Examination. In addition to the admission physical examination, each resident shall be examined annually by a physician, and findings from the annual physical examination shall be documented with a copy placed in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent or recommended by the resident's attending physician, the annual physical examination shall contain the following:</p> <ol style="list-style-type: none"> <li>1. The resident's weight and vital signs.</li> <li>2. Changes in diagnoses.</li> <li>3. Changes in condition.</li> <li>4. Changes in medications prescribed (name, dosage, and strength of drug, frequency, and route of administration).</li> <li>5. Changes in treatment.</li> </ol> <p>(c) Change of Condition Physical Examinations. Changes in the resident's</p>	A 602		

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A 602	<p>Continued From page 10</p> <p>condition that require a physician examination and result in a change in diagnoses, condition, medications, or treatments shall be reported to the facility and documented in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent, or recommended by the resident's treating physician, this physical examination shall contain a listing of the following:</p> <ol style="list-style-type: none"> <li>1. Changes in diagnoses.</li> <li>2. Changes in condition.</li> <li>3. Changes in medications prescribed (name, dosage and strength of drug, frequency, and route of administration).</li> <li>4. Changes in treatment.</li> </ol> <p>This Rule is not met as evidenced by: Based on record review and interview, residents' Medical Examination Records were not completed as required.</p> <p>Findings:</p> <p>Five of five resident records reviewed did not contain the resident's baseline temperature on the initial physical examination form. In fact, there was not designated space on the forms to record this required vital sign. EI#1 and EI#3 agreed the required information was not documented.</p>	A 602		

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A 604	<p>420-5-20-.06 (3) (a) (b) (c) (d) (e) Care of Residents.</p> <p>(3) Health Supervision.</p> <p>(a) Initial Assessment. No more than 30 days prior to admission, the facility RN or care coordinator shall screen prospective residents for eligibility for admission into the specialty care assisted living facility. The screening shall include a clinical history, a mental status examination to include aphasia screening, a geriatric depression screen, a physical self-maintenance screen, and a behavior screen.</p> <p>Appendix A herein, contains the Physical Self Maintenance Scale (PSMS) form and the Behavior Screening form. These forms shall be completed to screen physical functioning and behaviors. The PSMS and Behavior Screen assessments shall be completed by the RN or care coordinator upon admission, annually, and when there is a change in the resident's status.</p> <p>The facility RN shall perform a comprehensive assessment of each prospective resident for facility eligibility. This assessment shall document identified care needs and serve as a baseline for the RN plan of care and future assessments.</p> <p>(b) Monthly Assessments. The RN shall assess each resident monthly and more often when necessary to identify changes in the resident's health status. The monthly assessment shall include a review of monthly weights, falls, incidents, elopements, behavioral symptoms, medications, changes in resident status, and appropriateness of the resident's plan of care.</p>	A 604		

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A 604	<p>Continued From page 12</p> <p>(c) Comprehensive Assessment. The facility RN shall perform a comprehensive assessment and communicate with the resident's attending physician and with the resident's sponsor or responsible family member when a decline in health status or behavior occurs, or if the resident develops any of the following problems:</p> <ol style="list-style-type: none"> <li>1. Weight loss: <ul style="list-style-type: none"> <li>(i) Each month, the facility shall accurately weigh and record the weight of each resident.</li> <li>(ii) A significant weight loss is defined as a five percent or greater weight loss in a period of one month or less, or a seven and a half percent or greater weight loss in a period of 3 months or less, or a 10 percent or greater weight loss in a period of 6 months or less. Any weight loss shall be considered to be an unplanned weight loss unless the affected resident has been placed on a restricted calorie diet specifically for the purpose of reducing the resident's weight, and such diet has been approved by the resident's attending physician.</li> </ul> </li> <li>2. Falls (two or more falls within a 30 day period).</li> <li>3. Elopement.</li> <li>4. Any sign and symptom of adverse drug reaction, interaction or over sedation, or circumstances which contraindicate medications that have been prescribed for the resident.</li> <li>5. Unmanageable, combative, or</li> </ol>	A 604		

Alabama Department of Public Health

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NAME OF PROVIDER OR SUPPLIER  <b>GRANDVIEW GARDENS AT REDSTONE VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>11000 TURNMEYER DRIVE HUNTSVILLE, AL 35803</b>
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A 604	<p>Continued From page 13</p> <p>potentially harmful behavior(s).</p> <p>6. Any accident with injury.</p> <p>(d) Focused Assessments. The RN or LPN shall conduct focused assessments when necessary to identify changes in resident status.</p> <p>(e) Any change in resident status requires immediate documentation and implementation of interventions or reassessment of existing interventions.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility registered nurse (RN) failed to complete a comprehensive assessment of a resident as required.</p> <p>Findings:</p> <p>RI#6</p> <p>RI#6 was admitted to the facility on April 8, 2019 with diagnoses which included Alzheimer's disease with behaviors. RI#6 was admitted to the hospital for evaluation of behaviors on April 11, 2019. RI#6 was re-admitted to the facility on May 8, 2019. Review of RI#6's facility record revealed a comprehensive assessment was not completed by the RN until May 11, 2019, three (3) days after admission. EI#3, Unit Manager/RN, agreed the comprehensive assessment was not completed as required.</p>	A 604		
A 611	420-5-20-.06 (4) (a) (b) Care of Residents.	A 611		

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A 611	<p>Continued From page 14</p> <p>(4) Personal Care and Services. The facility shall provide care and services consistent with community standards.</p> <p>(a) Portions of residents' records necessary for staff to provide care, including the plans of care and relevant portions of the medical examination records and admission records, shall be accessible to the direct care staff at all times.</p> <p>(b) Plan of Care. The RN shall develop written plans of care for each resident prior to or at the time of admission. The plans of care shall be based on resident's assessments, diagnoses, and recommendations of the resident's physician. The plan of care shall be developed in cooperation with the resident, if appropriate, and the sponsor. The RN shall identify resident care problem areas and formulate written interventions to address those problems. The RN shall evaluate the implementation of the interventions and the resident's response to the interventions and modify the plan of care as necessary.</p> <p>1. The plan shall at all times reflect the current condition of the resident. All entries on the plan of care shall be accurately dated. In addition to other items that may be required by the facility's own policies and procedures, the plan of care shall contain the following:</p> <p>2. A listing of the resident's individual needs or problems that require intervention by the facility.</p> <p>3. A listing of interventions provided by the facility to address the resident's identified needs or problems.</p>	A 611		

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A 611	<p>Continued From page 15</p> <p>4. A copy of any outside provider's certification and plan of care, such as the current Home Health Certification and Plan of Care for each resident receiving care from an outside provider.</p> <p>5. Activities of Daily Living. Residents of a specialty care assisted living facility shall be assisted and encouraged to maintain a clean, well-kept personal appearance. Each facility shall provide all needed assistance with activities of daily living to each resident.</p> <p>(i) Bathing. Residents shall be offered a bath or partial bath or shall be assisted with a bath or partial bath daily, and more often when necessary or requested.</p> <p>(ii) Oral Hygiene. Residents shall be assisted with oral hygiene to keep mouth, teeth, or dentures clean. Measures shall be used to prevent dry, cracked lips.</p> <p>(iii) Hair. Residents' hair shall be kept clean, neat, and well groomed.</p> <p>(iv) Manicure. Fingernails and toenails shall be kept clean and trimmed.</p> <p>(v) Shaving. Men shall be assisted with shaving or shaved as necessary to keep them clean and well groomed.</p> <p>(vi) Personal Safety. Residents shall be provided assistance with personal safety.</p> <p>6. As changes in medication and personal services become necessary, the plan of care shall be promptly updated and all changes</p>	A 611		

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A 611	<p>Continued From page 16</p> <p>shall be documented.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility RN failed to develop written plans of care that adequately addressed residents' care needs with appropriate interventions to address these needs.</p> <p>Findings:</p> <p>RI#6</p> <p>RI#6 was admitted to the facility on April 8, 2019 with diagnoses which included Alzheimer's disease with behaviors and adjustment disorder with depressive moods. Record review revealed RI#6 was combative with staff during care, experiencing hallucinations and agitation. RI#6 wandered on the unit and had difficulty sleeping. RI#6 was admitted to the hospital on April 11, 2019 for behaviors and re-admitted to the facility on May 8, 2019. RI#6's care plan did not address all behaviors RI#6 was experiencing and recent hospitalization, therefore interventions were not in place for care staff to follow.</p> <p>RI#9</p> <p>RI#9 was admitted to the facility on December 27, 2018 with diagnoses which included Alzheimer's dementia and chronic kidney disease. RI#9 had a history of urinary tract infections which were treated with antibiotics. RI#9 had a decline in gait (shuffling), strength and motor skills. RI#9 also experienced a recent weight loss of 3% in one month (April 2019 157.8 lbs and May 153.2 lbs). The dietitian evaluated RI#9 and recommended</p>	A 611		

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A 611	Continued From page 17  specific interventions for prevention of further weight loss. RI#9's care plan did not adequately address these problems, therefore appropriate interventions were not in place for care staff to follow.  DEBRA FREEMAN, REGISTERED NURSE SUSAN OVERTON, REGISTERED NURSE	A 611		