

Alabama Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: P5927	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/09/2022
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NAME OF PROVIDER OR SUPPLIER BLUFFS AT GREYSTONE II, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 6328 FARLEY LANE BIRMINGHAM, AL 35242
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A 000	<p>Initial Comments</p> <p>On February 9, 2022, an unannounced licensure survey and complaint investigation was conducted for this 32 bed Specialty Care Assisted Living Facility (SCALF) with a census of 12.</p> <p>There were two (2) complaints investigated during this survey. LC#20210715010 and LC#20210614003 were substantiated. A deficiency was cited as a result of the complaint investigations.</p> <p>Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-20, Alabama Administrative Code, Specialty Care Assisted Living Facilities. The deficient practices pose a risk or potential risk of harm to all residents and require a plan of correction.</p>	A 000		
A 402	<p>420-5-20-.04 (3) Personnel.</p> <p>(3) Employee Screening.</p> <p>(a) Prior to any resident contact, such as but not limited to assistance with activities of daily living, newly employed personnel shall have a physical examination certifying that the employee is free of signs and symptoms of infectious skin lesions and diseases that are capable of transmission to residents through normal staff to resident contact. Employees who develop signs or symptoms of infectious skin lesions or diseases that would be capable of transmission to residents through normal staff to resident contact shall not be permitted to have resident contact until free from such signs and symptoms.</p>	A 402		

Health Care Facilities LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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A 402	<p>Continued From page 1</p> <p>(b) Not more than 30 days prior to any resident contact, newly employed personnel shall be properly evaluated for tuberculosis.</p> <p>(c) Vaccines. Specialty care assisted living facilities shall immunize employees in accordance with current recommended Centers for Disease Control and Prevention (CDC) guidelines (www.cdc.gov/vaccines). Any particular vaccination requirement may be waived or delayed by the State Health Officer in the event of a vaccine shortage.</p> <p>(d) A specialty care assisted living facility shall not hire an individual whose name is on the Alabama Department of Public Health Nurse Aide Abuse Registry.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, employees were not screened as required prior to hire and prior to resident contact.</p> <p>Findings:</p> <p>Review of employee files on the afternoon of February 8, 2022 revealed the following deficiencies.</p> <p>Employee Identifier (EI)#2 and EI#11 were not screened for abuse through the Alabama Department of Public Health Nurse Aide Abuse Registry prior to hire.</p> <p>EI#1, EI#2, EI#3, EI#9, EI#11 and EI#13 did not have a statement from the physician certifying the employees were free of signs and symptoms of infectious skin lesions and diseases that were</p>	A 402		

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A 402	Continued From page 2 capable of transmission to residents through normal staff to resident contact. Although physical examinations were documented for each employee, the reports did not contain this statement from the physician. On the afternoon of February 8, 2022, EI#4 stated she (EI#4) had reviewed employee files and identified missing information prior to the survey. EI#4 also stated she (EI#4) believed employees had been screened but the documentation could not be located as the employees were hired prior to EI#4 coming to the facility. EI#4 added the facility was working on obtaining information to update all employee files and agreed the physician's statement was missing from the physical examination forms.	A 402		
A 403	420-5-20-.04 (4) Personnel. (4) Personnel Records. A specialty care assisted living facility shall maintain a personnel record for each employee. This record shall contain: (a) An application for employment which contains information regarding the employee's education, training, and experience. (b) Verification of current certification or licensure, if applicable. (c) Record of required physical examinations and vaccinations. (d) Verification the facility has not hired an individual whose name is on the Alabama Department of Public Health Nurse Aide Abuse Registry.	A 403		

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A 403	<p>Continued From page 3</p> <p>(e) Date of hire.</p> <p>(f) Date of initial resident contact.</p> <p>(g) Date employment ceased.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to maintain all required information in personnel records.</p> <p>Findings:</p> <p>Review of employee files on the afternoon of February 8, 2022 revealed the following deficiencies.</p> <p>There was no verification of current nursing licensure for EI#2, Registered Nurse (RN).</p> <p>EI#2 did not have an application for employment.</p> <p>There was no documentation of EI#13's date of hire.</p> <p>There was no documentation of initial resident contact date for EI#1, EI#2, EI#3, EI#9, EI#11 and EI#13.</p> <p>On the afternoon of February 8, 2022, EI#4 stated she (EI#4) had reviewed employee files and identified missing information prior to the survey. EI#4 also stated she (EI#4) believed required information had been obtained for employees upon hire but the documentation could not be located as the employees were hired prior to EI#4 coming to the facility. EI#4 added the</p>	A 403		

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A 403	Continued From page 4 facility was working on obtaining information to update all employee files.	A 403		
A 406	420-5-20-.04 (9) Personnel. (9) Training. (a) All staff who have contact with residents, including the administrator, shall have initial training prior to resident contact and refresher training annually and as necessary. An RN shall identify staff training needs and shall provide or arrange for needed training. In addition to any information otherwise required by the facility's policies and procedures, the facility shall ensure that, prior to resident contact, all staff members receive training on the subject matter listed below: 1. State law and rules on specialty care assisted living facilities. 2. Facility policies and procedures. 3. Resident rights. 4. Current certification from the American Heart Association or the American Red Cross in cardiopulmonary resuscitation (CPR) within 90 days of hire. 5. Identifying and reporting abuse, neglect, and exploitation. 6. Basic first aid. 7. Advance directives.	A 406		

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A 406	<p>Continued From page 5</p> <p>8. Protecting resident confidentiality.</p> <p>9. Resident fire and environmental safety.</p> <p>(b) Prior to providing any resident care, all staff shall complete The Dementia Education and Training Act (DETA) Care Series Training developed by the Alabama Department of Mental Health or equivalent training approved by the State Health Officer. All licensed staff shall complete DETA Brain Series Training, The Pharmacological Management of Dementia, and the Dementia Assessment Series provided by the DETA Program or equivalent training approved by the State Health Officer prior to resident contact. Documentation of all staff training to include attendance records and any required post-test or evaluations shall be maintained.</p> <p>(c) All staff who have resident contact shall be able to demonstrate diversional methods and redirection. All staff shall be able to demonstrate an understanding of the implications of caring for residents with agnosia, amnesia, aphasia, and apraxia. All staff shall be able to demonstrate an understanding of the facility's fire and evacuation plan and all other policies regarding safety, including policies for preventing elopements, responding to elopements, and fall prevention.</p> <p>(d) Cardiopulmonary Resuscitation. A specialty care assisted living facility shall be staffed at all times by at least one individual who has a current certification from the American Heart Association or the American Red Cross in CPR. All employees of a specialty care assisted living facility who have contact with residents</p>	A 406		

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A 406	<p>Continued From page 6</p> <p>must be certified in CPR from the American Heart Association or the American Red Cross. New employees must obtain certification in CPR within 90 days of hire. A specialty care assisted living facility equipped with an automated external defibrillator (AED) shall be staffed at all times by at least one individual who has a current certification from the American Heart Association or the American Red Cross in AED utilization. Substitute training approved by the Department for use by emergency medical services personnel (EMSP) may be utilized in lieu of those courses or certifications offered by the American Heart Association or the American Red Cross in CPR or AED utilization.</p> <p>(e) If the facility admits or retains residents with special needs such as diabetes, hospice, or oxygen therapy, the facility shall provide staff with the appropriate training.</p> <p>(f) Continuing Education. All staff must receive annual continuing education sufficient to remain knowledgeable of the training specified above.</p> <p>This Rule is not met as evidenced by: Based on records reviews and interview, the facility failed to ensure employees had documentation of required training and were currently certified in CPR.</p> <p>Findings:</p> <p>Review of employee files on the afternoon of February 8, 2022 revealed the following deficiencies.</p>	A 406		

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A 406	<p>Continued From page 7</p> <p>El#1 and El#11 did not have documentation of current certification in CPR. Both El#1 and El#11 had been employed at the facility greater than 90 days.</p> <p>El#2, RN, El#3, RN and El#9, Licensed Practical Nurse (LPN), did not have documentation of training in The Pharmacological Management of Dementia and the Dementia Assessment Series.</p> <p>El#1, El#2, El#9 and El#11 did not have documentation of training in the following: State law and rules; identifying and reporting abuse, neglect and exploitation; basic first aid; advance directives; protecting resident confidentiality; resident fire and environmental safety.</p> <p>El#1, El#2 and El#11 did not have documentation of training in Deta Brain or Deta Care.</p> <p>El#1, El#2, El#3, El#9 and El#11 did not have documentation of training in special needs of residents to include hospice and diabetes mellitus.</p> <p>On the afternoon of February 8, 2022, El#4 stated she (El#4) had reviewed employee files and identified missing information prior to the survey. El#4 also stated she (El#4) believed training had been completed for employees upon hire but the documentation could not be located as the training occurred prior to El#4 coming to the facility. El#4 added the facility was working on obtaining information to update all employee files as well as scheduling additional training for employees to include CPR.</p>	A 406		

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A 504	Continued From page 8	A 504		
A 504	<p>420-5-20-.05 (3) (d) Records and Reports.</p> <p>(d) Residents' Rights. Each resident shall be fully informed, prior to or at the time of admission, of these rights. A copy of these rights shall be conspicuously posted in a resident common area. Each resident's file shall contain a copy of a written acknowledgment that he or she has read these rights, or has had these rights fully explained by facility staff to the resident, or, if appropriate, to the resident's sponsor. The acknowledgment shall be signed and dated by the administrator or the administrator's designee and by the resident or sponsor, when appropriate.</p> <p>1. No resident shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law or the Constitution of the U.S. solely by reason of status as a resident of the facility.</p> <p>2. Every resident shall have the right to live in a safe and decent environment, to be free from abuse, neglect, and exploitation, and to be free from chemical and physical restraints.</p> <p>3. Every resident shall have the right to be treated with consideration, respect, and due recognition of personal dignity, individuality, and the need for privacy.</p> <p>4. Every resident shall have the right to unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any reasonable time.</p> <p>5. Every resident shall have freedom to</p>	A 504		

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A 504	<p>Continued From page 9</p> <p>participate in and benefit from social, religious, and community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community.</p> <p>6. Every resident shall have the right to manage his or her own financial affairs. If a resident or his or her legally appointed guardian authorizes the administrator of the facility to provide a safe place to keep funds on the premises, an individual account record for each resident shall be maintained by the administrator and an up-to-date record shall be maintained for all transactions.</p> <p>7. Every resident shall have the right to share a room with his spouse if both are residents of the facility and agree to do so.</p> <p>8. Every resident shall have the right to a reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals.</p> <p>9. Every resident shall have the right to exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor compulsory attendance at religious services, shall be imposed upon any resident.</p> <p>10. Every resident shall have access to adequate and appropriate health care consistent with established and recognized standards within the community including the right to receive or reject medical care, dental care, or other health care services except those required to control communicable diseases.</p>	A 504		

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A 504	<p>Continued From page 10</p> <p>11. Every resident shall have the right to at least 30 days prior written notice of involuntary relocation or termination of residence from the facility unless the resident is a patient in a facility providing a higher level of care and no longer meets the eligibility and continued stay requirements in these rules, or for medical reasons the resident is considered by a physician to require an emergency relocation to a facility providing a more skilled level of care, or unless the resident engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents. Such actions will be documented in the resident's admission record.</p> <p>12. Every resident shall have the right to present grievances and recommend changes in policies, procedures, and services to the staff of the facility, the facility's management and governing authority, and to any other person without restraint, interference, coercion, discrimination, or reprisal.</p> <p>13. Every resident shall have the right to confidential treatment of personal and medical records. A resident may authorize the release of records to any individual of his or her choice. Such authorization must be given by the resident in writing and the written authorization must be included in the resident's file.</p> <p>14. Every resident shall have the right to refuse to perform work or services for the facility unless the resident expressly agrees to perform such work or services and this agreement is plainly documented in the admission agreement. A resident may voluntarily perform work or services for the facility, provided that:</p>	A 504		

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A 504	<p>Continued From page 11</p> <p>(i) The facility has documented the resident's desire to perform work in the resident's plan of care, and the resident has signed this plan of care.</p> <p>(ii) The plan of care specifies the nature of the work to be performed and sets forth the compensation to be paid for the service, unless the service is to be performed without compensation.</p> <p>(iii) The resident has the right and understands that he or she has the right to terminate the agreement to work at any time without recourse.</p> <p>15. Every resident shall be fully informed, prior to or at the time of admission and at regular intervals during his or her stay, of services available in the facility, and of related charges.</p> <p>16. Every resident shall be fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission, of all rules and regulations governing residents' conduct and responsibilities.</p> <p>17. Every resident shall have the right to have the name, telephone number, and address of the Department's Bureau of Health Provider Standards, the Local Ombudsman, the Department of Human Resources, and the telephone numbers of the Department of Public Health toll-free Assisted Living Facilities Complaint Hotline and the Department of Human Resources toll-free Elder Abuse Hotline. All of this information shall be posted in a conspicuous location in a resident common area.</p>	A 504		

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A 504	<p>Continued From page 12</p> <p>18. All state inspection reports and any resulting corrective action plan from the past 24 months shall be posted in a prominent location. If there has been no inspection in the past 24 months, then the results of the most recent inspection and any resulting corrective action plan shall be posted.</p> <p>19. Every resident shall have the right to 30 days prior written notice to both resident and sponsor of any increase of fees or charges.</p> <p>20. Every resident shall have the right to 30 days prior written notice of any involuntary change in the resident's room or roommate unless the change is necessary because the resident or the resident's roommate engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents.</p> <p>21. Every resident shall have the right to wear his or her own clothes, and to keep and use his or her own personal possessions, including toilet articles, except for personal possessions too large to be stored in the resident's room.</p> <p>22. Every resident shall have the right to be afforded privacy for sleeping and for storage of personal belongings.</p> <p>23. Every resident shall have the right to have free access to day rooms, dining, and other group living or common areas at reasonable hours.</p> <p>24. Every resident shall have the right to participate in devising the resident's care plan, including providing for the resident's preferences</p>	A 504		

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A 504	<p>Continued From page 13</p> <p>for physician, hospital, nursing home, acquisition of medication, emergency plans, Advance Directives, and funeral arrangements. A copy of this care plan shall be kept in the resident's file.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility deprived a resident the right to visit with a person of their choice.</p> <p>THIS DEFICIENCY WAS CITED AS A RESULT OF A COMPLAINT INVESTIGATION.</p> <p>Findings:</p> <p>The Alabama Department of Public Health received two complaints which alleged Resident Identifier (RI)#6 was not allowed to visit with family members by phone on more than one occasion. These complaints were substantiated.</p> <p>RI#6 was admitted to the facility on April 8, 2021 with diagnoses which included early onset dementia with behavioral disturbance, anxiety/depression and hypertension. RI#6 was discharged from the facility to the care of family on January 1, 2022.</p> <p>The complaints received by ADPH alleged the facility denied visits to RI#6 from family members at the direction of RI#6's Power of Attorney (POA). When the first complaint was received in June 2021, a supervisor from the ADPH contacted the administrator at the facility who confirmed visits were denied and provided a copy of RI#6's POA document for review. The document contained no legal verbage restricting RI#6's visitors. When the second complaint was</p>	A 504		

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A 504	Continued From page 14 received in July 2021, the ADPH supervisor again contacted the administrator at the facility who confirmed RI#6's visitation had again been restricted.	A 504		
A 602	420-5-20-.06 (2) (a) (b) (c) Care of Residents. (2) Medical Examination Record. (a) Initial Physical Examination. Not more than 30 days prior to admission of any resident to a specialty care assisted living facility, the resident or prospective resident shall be examined by a physician. For purposes of the initial physical examination, a physician currently licensed and in good standing with the Medical Licensure Commission of any state may complete this physical assessment. The physician shall report his or her findings in writing to the facility. This examination is not required for a resident of a facility dually licensed as an assisted living facility and as a specialty care assisted living facility in those cases when the resident is transferred from the assisted living unit to the specialty care assisted living unit in the same facility. In addition to any information otherwise required by the facility's policies and procedures and in addition to any other information the physician recommends or believes is pertinent, the initial physical examination record shall contain the following: 1. All of the physician's diagnoses and the resident's baseline weight and vital signs. 2. Medication presently prescribed (name, dosage, and strength of drug, frequency, and route of administration).	A 602		

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A 602	<p>Continued From page 15</p> <p>3. A statement by the physician that the resident is free of signs and symptoms of infectious skin lesions and diseases that are capable of transmission to other residents through normal resident-to-resident contact.</p> <p>4. Documentation of evaluation for tuberculosis within the previous 12 months.</p> <p>(b) Annual Physical Examination. In addition to the admission physical examination, each resident shall be examined annually by a physician, and findings from the annual physical examination shall be documented with a copy placed in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent or recommended by the resident's attending physician, the annual physical examination shall contain the following:</p> <ol style="list-style-type: none"> 1. The resident's weight and vital signs. 2. Changes in diagnoses. 3. Changes in condition. 4. Changes in medications prescribed (name, dosage, and strength of drug, frequency, and route of administration). 5. Changes in treatment. <p>(c) Change of Condition Physical Examinations. Changes in the resident's condition that require a physician examination and result in a change in diagnoses, condition, medications, or treatments shall be reported to</p>	A 602		

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A 602	<p>Continued From page 16</p> <p>the facility and documented in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent, or recommended by the resident's treating physician, this physical examination shall contain a listing of the following:</p> <ol style="list-style-type: none"> 1. Changes in diagnoses. 2. Changes in condition. 3. Changes in medications prescribed (name, dosage and strength of drug, frequency, and route of administration). 4. Changes in treatment. <p>This Rule is not met as evidenced by: Based on record reviews and interview, residents' Initial Physical Examinations did not contain required information and were not completed timely.</p> <p>Findings:</p> <p>Review of resident records on the morning of February 9, 2022 revealed the following information.</p> <p>RI#2 was admitted to the facility on May 18, 2021 with diagnoses which included temporal lobe epilepsy and dementia associated with other underlying disease without behavioral disturbance. RI#2's Initial Physical Examination, dated May 7, 2021, did not contain a baseline</p>	A 602		

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A 602	<p>Continued From page 17</p> <p>respiratory rate for RI#2.</p> <p>RI#4 was admitted to the facility on December 23, 2021 with diagnoses which included chronic obstructive pulmonary disease, hypertension, atrial fibrillation and dementia. RI#4's Initial Physical Examination read, "...Date of Exam: 8/19/21..." on Page 1 and again on Page 4. Although the examination form was signed by the physician on December 23, 2021, the examination was completed greater than 30 days prior to RI#4's admission to the facility. In addition, the Initial Physical Examination did not contain a baseline respiratory rate for RI#4.</p> <p>RI#5 was admitted to the facility on January 31, 2022 with diagnoses which included hypertension, heart murmur, rhabdomyolysis and encephalopathy. RI#5's Initial Physical Examination, dated January 18, 2022, did not contain a baseline temperature, pulse or respiratory rate for RI#5.</p> <p>During an interview on the afternoon of February 9, 2022, EI#2 agreed the physical examinations were not completed correctly.</p>	A 602		
A 604	<p>420-5-20-.06 (3) (a) (b) (c) (d) (e) Care of Residents.</p> <p>(3) Health Supervision.</p> <p>(a) Initial Assessment. No more than 30 days prior to admission, the facility RN or care coordinator shall screen prospective residents for eligibility for admission into the specialty care assisted living facility. The screening shall include a clinical history, a mental status examination to include aphasia screening, a geriatric depression</p>	A 604		

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A 604	<p>Continued From page 18</p> <p>screen, a physical self-maintenance screen, and a behavior screen.</p> <p>Appendix A herein, contains the Physical Self Maintenance Scale (PSMS) form and the Behavior Screening form. These forms shall be completed to screen physical functioning and behaviors. The PSMS and Behavior Screen assessments shall be completed by the RN or care coordinator upon admission, annually, and when there is a change in the resident's status.</p> <p>The facility RN shall perform a comprehensive assessment of each prospective resident for facility eligibility. This assessment shall document identified care needs and serve as a baseline for the RN plan of care and future assessments.</p> <p>(b) Monthly Assessments. The RN shall assess each resident monthly and more often when necessary to identify changes in the resident's health status. The monthly assessment shall include a review of monthly weights, falls, incidents, elopements, behavioral symptoms, medications, changes in resident status, and appropriateness of the resident's plan of care.</p> <p>(c) Comprehensive Assessment. The facility RN shall perform a comprehensive assessment and communicate with the resident's attending physician and with the resident's sponsor or responsible family member when a decline in health status or behavior occurs, or if the resident develops any of the following problems:</p> <p>1. Weight loss:</p>	A 604		

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A 604	<p>Continued From page 19</p> <p>(i) Each month, the facility shall accurately weigh and record the weight of each resident.</p> <p>(ii) A significant weight loss is defined as a five percent or greater weight loss in a period of one month or less, or a seven and a half percent or greater weight loss in a period of 3 months or less, or a 10 percent or greater weight loss in a period of 6 months or less. Any weight loss shall be considered to be an unplanned weight loss unless the affected resident has been placed on a restricted calorie diet specifically for the purpose of reducing the resident's weight, and such diet has been approved by the resident's attending physician.</p> <p>2. Falls (two or more falls within a 30 day period).</p> <p>3. Elopement.</p> <p>4. Any sign and symptom of adverse drug reaction, interaction or over sedation, or circumstances which contraindicate medications that have been prescribed for the resident.</p> <p>5. Unmanageable, combative, or potentially harmful behavior(s).</p> <p>6. Any accident with injury.</p> <p>(d) Focused Assessments. The RN or LPN shall conduct focused assessments when necessary to identify changes in resident status.</p> <p>(e) Any change in resident status requires immediate documentation and implementation of interventions or reassessment</p>	A 604		

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A 604	<p>Continued From page 20 of existing interventions.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility RN or care coordinator failed to complete resident assessments as required.</p> <p>Findings:</p> <p>Review of resident records on the morning of February 9, 2022 revealed the following information.</p> <p>RI#1 was admitted to the facility on April 6, 2021 with diagnoses which included Down's syndrome and limited verbal skills. An aphasia screening was not documented for RI#1 prior to admission. In addition, a PSMS and Behavior Screen were not documented for RI#1 upon admission and no monthly assessments were documented for RI#1 in May 2021 and September 2021.</p> <p>RI#3 was admitted to the facility on October 18, 2021 with diagnoses which included vascular dementia, Parkinson's disease, anxiety disorder, Alzheimer's disease, congestive heart failure, peripheral neuropathy and hypertension. A PSMS and Behavior Screen were not documented for RI#3 until October 25, 2021, seven days after admission to the facility.</p> <p>During an interview on the afternoon of February 9, 2022, EI#2 agreed the assessments were not completed as required. EI#2 added she (EI#2) was unable to complete assessments on RI#3 for several days after admission due to RI#3's extreme agitation.</p>	A 604		

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A 617	<p>420-5-20-.06 (6) Care of Residents.</p> <p>(6) Disposal of Medications.</p> <p>(a) Controlled substances and legend drugs dispensed to residents, that are expired or unused because the medication is discontinued or because the resident dies, shall be destroyed within 30 days. Unused legend drugs that are not expired may be donated to a charitable clinic pursuant to Alabama Administrative Code Chapter 420-11-11, et. seq. Under no circumstances shall expired, discontinued, or unused medications be stored or housed in the facility beyond 30 days.</p> <p>(b) Medications of residents who are discharged or transferred to another facility shall be returned to the residents. The responsible party will sign a statement that these medications have been received. The statement shall list the pharmacy, prescription number, date, resident's name, and strength of the medication and the amount. This statement shall be maintained in a file for at least three years.</p> <p>(c) When medications are destroyed on the premises of the specialty care assisted living facility, a record shall be made and retained for at least three years. This record shall include: the name of the specialty care assisted living facility, the method of disposal, the pharmacy, the prescription number, the name of the resident, the name, strength, and dosage of the medication, and the amount and the reason for the disposal. This record shall be signed and dated by the individual performing the destruction and by at least one witness.</p>	A 617		

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A 617	<p>Continued From page 22</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to properly documentation disposition of a resident's medications upon discharge.</p> <p>Findings:</p> <p>Review of resident records on the afternoon of February 8, 2022 revealed the following information.</p> <p>RI#6 resided at the facility from April 8, 2021 until January 1, 2022. Refer to deficiency 504 for additional information on RI#6. A Medication Release Form, dated January 1, 2022, documented RI#6's medications which were released to RI#6's sponsor upon discharge from the facility. The form did not contain prescription numbers for each medication.</p> <p>RI#7 was admitted to the facility in April 2021 with diagnoses which included aggressive behaviors, delusions, insomnia and memory impairment. RI#7 was discharged from the facility to the care of a family member on January 31, 2022. A Medication Release Form, dated January 31, 2022, documented RI#7's medications were released to RI#7's sponsor upon discharge. The form did not contain prescription numbers for each medication.</p> <p>During interviews on the afternoon of February 9, 2022, both EI#2 and EI#4 agreed the required information was missing. EI#4 stated a new form had been provided to staff which included this information but the newer form had not been used.</p>	A 617		

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A 702 A 702	Continued From page 23 420-5-20-.07 (2) Food Service. (2) Food Handling Procedures. (a) Dish and Utensils Washing, Disinfection, and Storage. 1. Wash water shall be changed with sufficient frequency to avoid gross contamination, and final rinse water shall be kept clean and clear. 2. Hand washed repeated service and multi-service utensils and dishes, after washing and rinsing, shall be sanitized by either of the following methods: (i) Utensils and dishes shall be completely immersed for a period of not less than 30 seconds in water that is at least 171 degrees Fahrenheit (pouring scalding water over utensils and dishes does not meet this requirement); or (ii) A cold water sanitizer: A sanitizing solution shall be used in accordance with the manufacturers' instructions. Utensils and dishes shall be completely immersed for a period of not less than 10 seconds in a clean solution containing not less than 50 ppm, and not more than 200 ppm, of available chlorine bleach or its equivalent or 30 seconds 12.5 ppm of iodine or the amount of time specified by the manufacturer in a 200 ppm quaternary ammonium solution. Water temperature must be at least 75 degrees Fahrenheit. Water temperatures and chemical concentrations shall be monitored and documented prior to dishwashing. A record of each test shall be maintained for at least three months.	A 702 A 702		

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A 702	<p>Continued From page 24</p> <p>3. Dishes and utensils shall be allowed to air dry.</p> <p>4. After washing, rinsing, sanitizing, and air-drying, all repeated use service ware (utensils and dishes) shall be stored in a clean, dry place that is protected from pests, dust, splash, and other contaminants. Utensils shall be handled in such a way as to prevent contamination from hands and clothing.</p> <p>5. The results from the use of dishwashing machines shall be equivalent to those obtained from the method outlined above, as documented in material provided from the manufacturer and kept on file at the facility.</p> <p>(b) Ice. Crushed or chipped ice shall be protected from splash, drip, and hand contamination during storage and service. The ice scoop shall be stored in a holder inside the ice bin in a manner to prevent ice from coming into contact with the handle, or it may be stored in an airtight container outside the ice bin.</p> <p>(c) Protection of Food from Contamination.</p> <p>1. Food and food ingredients shall be stored, handled, and served so as to be protected from pests, dust, rodents, droplet infection, unsanitary handling, overhead leakage, sewage backflow, and any other contamination. Sugar, syrup, and condiment receptacles shall be provided with lids and shall be kept covered when not in use.</p> <p>2. Medications, biologicals, poisons,</p>	A 702		

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A 702	<p>Continued From page 25</p> <p>detergents, and cleaning supplies shall not be kept in the refrigerator nor in other areas used for storage of food.</p> <p>3. Food shall not be stored on the floor. All food and food ingredients stored on shelving must be placed on shelving that is at least six inches above the floor.</p> <p>4. Refrigerators shall maintain a maximum temperature of 41 degrees Fahrenheit. Freezers shall maintain at a maximum temperature of 0 degrees Fahrenheit. Thermometers shall remain in refrigerators and freezers at all times.</p> <p>5. All leftover foods shall be labeled and dated with a "use by date," so that it may be consumed or discarded by that date, which is no more than three days from the date is was prepared.</p> <p>6. All food products shall be used by the manufacturer's indicated date or discarded.</p> <p>7. Food shall be prepared either in the licensed facility or another location even when that location is not part of the licensed facility. All food preparation areas used by the facility shall be subject to the same inspections as though part of the licensed facility. The licensed facility is responsible to ensure adequate equipment and measures are used so that food is not contaminated in transport and foods that are transported are held and served at the appropriate temperature at all times.</p> <p>8. Hot food shall be maintained at a minimum temperature of 135 degrees Fahrenheit</p>	A 702		

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A 702	<p>Continued From page 26</p> <p>and cold foods at a maximum temperature of 41 degrees Fahrenheit.</p> <p>9. Frozen food items (raw and cooked) shall be thawed under refrigeration or under running water prior to preparation. Frozen food may also be thawed as part of the cooking process when indicated by package directions. Raw meats shall be stored below and away from vegetables, fruits, and other foods to prevent contamination (meat juices dripping on other foods).</p> <p>10. Laundry shall not be brought through the food preparation or service area.</p> <p>(d) Storage and Service of Milk and Ice Cream.</p> <p>1. Milk and fluid milk products shall be served only from the original containers in which they were received from the distributor. This shall not apply to cream for coffee, cereals, and milk for milk drinks which may be dispensed from a readily cleanable container approved for such use.</p> <p>2. Milk and fluid milk products shall be stored in such a manner that bottles or containers from which the milk or milk product is to be poured or drunk will not become contaminated from drip or contact with foods. Milk shall be maintained and stored at a maximum temperature of 41 degrees Fahrenheit and shall not be served at a temperature warmer than 45 degrees Fahrenheit unless specifically requested to be served at a warmer temperature by a resident.</p>	A 702		

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NAME OF PROVIDER OR SUPPLIER BLUFFS AT GREYSTONE II, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 6328 FARLEY LANE BIRMINGHAM, AL 35242
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A 702	<p>Continued From page 27</p> <p>3. Contaminating substances shall not be stored with or over open containers of ice cream. Ice cream dippers, spatulas, and other serving utensils shall be cleaned between uses.</p> <p>(e) Kitchen Garbage and Trash Handling.</p> <p>1. Kitchen garbage and trash shall be placed in suitable containers with tight-fitting lids and properly stored pending removal. Kitchen garbage and trash shall not be allowed to accumulate in the kitchen and shall be removed from the premises at frequent intervals.</p> <p>2. After being emptied, all garbage cans and trash cans shall be washed and dried before reuse.</p> <p>(f) Employees' Cleanliness.</p> <p>1. Employees engaged in the handling, preparation, and serving of food shall wear clean clothing at all times. Employees shall wear hair restraints, for example, hairnets, headbands, caps, or other adequate means to prevent contamination of food from hair. Employees whose duties include contact with residents shall change clothing or wear a clean covering over clothing before handling, preparing, or serving food.</p> <p>2. Employees handling food shall wash their hands thoroughly before starting work each day, immediately after contact with any soiled matter, and before returning to work after each visit to the rest room.</p> <p>3. Street clothing not worn by the</p>	A 702		

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A 702	<p>Continued From page 28</p> <p>employee shall be stored in lockers, dressing rooms, or closets designated for staff use.</p> <p>(g) Live Fowl or Animals. Live fowl or animals shall not be allowed in the food service area.</p> <p>(h) Smoking and Spitting. Smoking, other use of tobacco products, and spitting within the food service area shall be prohibited for all staff, residents, and visitors.</p> <p>(i) Dining in Kitchen. Dining in the kitchen shall not be permitted in Congregate assisted living facilities.</p> <p>(j) Paper for Food Wrapping. Only new paper, foil, or plastic wrap shall be used for wrapping of foods.</p> <p>(k) Laundering of clothing shall not be permitted in food preparation or service areas.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to ensure all food was protected from contamination in a refrigerator. In addition, a thermometer was not kept in a refrigerator at all times.</p> <p>Findings:</p> <p>On February 8, 2022, at approximately 3:00 PM, the surveyor toured the second floor Servery with EI#7, Food and Beverage Director. The surveyor inspected the refrigerator where the resident's food and drinks were stored and observed an employee's lunch bag sitting on the second shelf.</p>	A 702		

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A 702	<p>Continued From page 29</p> <p>El#7 acknowledged this was an infection control concern and immediately removed the lunch bag from the refrigerator. El#7 told the surveyor the employees have their own refrigerator to store their food in. El#7 said he (El#7) would retrain the staff right away.</p> <p>The surveyor also observed a thermometer was not inside the residents' refrigerator or freezer. El#7 told the surveyor he (El#7) knew this was a requirement and there had been a thermometer in this refrigerator. El#7 said he (El#7) would immediately replace the thermometer that had disappeared.</p>	A 702		
A 703	<p>420-5-20-.07 (3) Food Service.</p> <p>(3) Dietary Service.</p> <p>(a) Number of Meals. No fewer than three meals shall be provided each 24 hours. Food service shall be provided in a resident's room during temporary illness if necessary. The diet shall be well-balanced, palatable, properly prepared, and sufficient in quantity and quality to meet the nutritional needs of the residents in accordance with Dietary Reference Intakes of the Food and Nutrition Board of the National Research Council, National Academy of Sciences. The food must be adapted in type and preparation to the habits, preferences, and physical abilities of the residents.</p> <p>(b) Timing of Meals. A time schedule for serving meals to residents and personnel shall be established. Meals shall be served approximately five hours apart with no more than 14 hours between the evening meal and breakfast. The</p>	A 703		

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A 703	<p>Continued From page 30</p> <p>time schedule of meals shall be posted with the menu. The facility shall make evening snacks available after service of the evening meal. The facility shall provide fluids throughout the day and shall make between-meal nourishment (snacks) available.</p> <p>(c) Menu. The menu shall be planned and written at least 1 week in advance. The current week's menu shall be posted in the food service area and shall be kept on file for the following 2 weeks. For any resident with a physician's order for a therapeutic diet, the facility shall have a copy of the diet and the facility shall document the adjustment of its menu to accommodate the resident's needs.</p> <p>(d) Alternate food selections or substitutes shall be made available to all residents.</p> <p>(e) A facility shall not obtain food from charitable organizations. A facility shall not avoid serving a meal by sending or transporting residents to missions, soup kitchens, or other charitable facilities for meals.</p> <p>(f) The amount of food on hand shall be sufficient to serve three meals per day to all residents for 3 days. Non-perishable food and potable water shall be maintained in the facility in sufficient quantity to serve three meals per day to all residents for 3 days.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to ensure a sufficient quantity of non-perishable food and potable water was</p>	A 703		

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A 703	<p>Continued From page 31</p> <p>maintained for all the residents for three (3) days. In addition, the facility failed to post the current week's menu in the food service area.</p> <p>Findings:</p> <p>Emergency Food and Water</p> <p>On February 8, 2022, at 2:25 PM, the surveyor toured the kitchen with EI#7, Food and Beverage Director. The surveyor inspected the dry pantry where the emergency food and water was stored for the ALF and SCALF residents. The facility did not have enough food set aside and was short 81 gallons of water. There was not enough food or water to meet the needs of the ALF and SCALF residents for three (3) days. EI#7 acknowledged this was an inadequate supply and stated he (EI#7) would immediately restock a sufficient amount of food and water for the number of residents in the ALF and SCALF.</p> <p>Weekly Menu</p> <p>During a tour of the facility on the morning of February 8, 2022, no weekly menu was posted. EI#14, Resident Care Assistant (RCA) was also unable to locate the menu but stated it was usually kept at the nurses' station. A copy of the menu was provided to the surveyor later that same morning.</p>	A 703		
A1203	<p>420-5-20-.12 (5) Physical Environment.</p> <p>(5) General Building Requirements - Group and Congregate.</p> <p>(a) Structural Soundness and Repair. The building shall be structurally sound, free from</p>	A1203		

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A1203	<p>Continued From page 32</p> <p>leaks and excessive moisture, in good repair, and painted with sufficient frequency to be reasonably attractive inside and out. The interior and exterior of the building shall be kept clean and orderly.</p> <p>(b) Temperature to be Maintained. The facility shall maintain a comfortable temperature. A comfortable range is between 71-81 degrees Fahrenheit.</p> <p>(c) Lighting. Each resident's room shall have artificial light adequate for reading and other uses as needed. All entrances, hallways, stairways, inclines, ramps, cellars, attics, storerooms, kitchens, laundries, and service units shall have sufficient artificial lighting to prevent accidents and promote efficiency of service. Night lights shall be provided in all hallways, stairways, and bathrooms.</p> <p>(d) Screens. All screen doors and operable windows shall be equipped with tight-fitting, full-length 16 mesh screens. Screen doors shall be equipped with self-closing devices.</p> <p>(e) Emergency Lighting.</p> <p>1. All specialty care assisted living facilities shall provide an emergency artificial lighting system to adequately illuminate halls, corridors, and stairwells in case of electrical power failure. As a minimum, dry cell battery-operated lighting shall be provided to light such spaces.</p> <p>2. Emergency lighting must provide illumination in accordance with the currently adopted Life Safety Code for at least 90 minutes.</p>	A1203		

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A1203	<p>Continued From page 33</p> <p>(f) Floors.</p> <p>1. All floors shall be level, smooth and free of cracks, and finished so as to be easily kept clean. The basic requirement for floor finishes shall be wall-to-wall with such finishes as paint, stain, sealer, carpet, sheet vinyl, vinyl tile, hard tile, or other appropriate floor finish.</p> <p>2. Any differences in floor levels shall not prevent a resident from navigating safely throughout the facility.</p> <p>(g) Walls and Ceilings. All walls and ceilings shall be of sound construction with an acceptable surface and shall be kept clean and in good repair.</p> <p>(h) Windows. Operable windows shall be so constructed and maintained so that they fit snugly, and are capable of being opened and closed easily. Windows in specialty care facilities may have devices which prevent full opening of the window.</p> <p>(i) Ceiling Height. Each room occupied by residents shall have a ceiling height of eight feet or more. Existing facilities with ceiling heights less than eight feet shall be acceptable when the height complies with the codes.</p> <p>(j) Handrails. If handrails are installed in halls or corridors, the handrails shall be mounted at 30 - 36 inches above the floor and returned to the wall at each end.</p> <p>(k) Stairways. Stairways shall be well lighted, kept in good repair, and have handrails.</p>	A1203		

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A1203	<p>Continued From page 34</p> <p>Open space under stairs shall not be used for storage purposes. All walls and doors under stairs shall meet the same fire rating as the stairwell.</p> <p>(l) Doors.</p> <p>1. In each new specialty care assisted living facility, doors of resident bathrooms connected to resident bedroom shall swing into the bedroom.</p> <p>2. Bedroom and bathroom doors may be equipped with hardware that will permit a resident to lock himself within the room, provided a master key is readily accessible for the staff at a central location.</p> <p>3. Resident bedroom and other exit access doors in specialty care assisted living facility shall be at least three feet wide.</p> <p>4. Exterior egress doors except the main entry/exit door, may be equipped with a delayed egress locking system installed in accordance with NFPA 101. Other exterior egress doors may be arranged to prevent free and unhindered egress from specialty care assisted living facilities, in accordance with the Special Requirements portion of this section.</p> <p>5. Exit doors swinging outward shall swing out over a landing having a minimum length and width equal to the door's width at the same level as the floor level, except existing doors shall not have more than a four inch step down.</p> <p>(m) Ventilation. The building shall be</p>	A1203		

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A1203	<p>Continued From page 35</p> <p>well ventilated at all times to prevent accumulation of objectionable odors. Kitchens, laundries, service rooms, toilets, and bathrooms shall be ventilated by windows, gravity vents, or mechanical means as necessary to prevent offensive odors from entering other parts of the facility.</p> <p>(n) Fire Extinguishers. Fire extinguishers shall be provided for each hall, kitchen, and laundry, of type and capacity appropriate to the need.</p> <p>1. Each fire extinguisher shall receive an annual inspection with maintenance, and recharging when necessary, by a fire equipment servicing representative. An annual servicing tag shall be attached to the extinguisher reflecting the name of the servicing company, representative, day, month, and year of maintenance.</p> <p>2. A visual inspection of each fire extinguisher shall be conducted monthly by a designated staff of the facility and documented on the attached extinguisher tag by the designated staff person.</p> <p>(o) Call System. A central electric or electronic call system shall be conveniently provided for each resident, usable in bedrooms and bathrooms. The call system shall be certified to meet the applicable Underwriters Laboratories standard.</p> <p>(p) Manufactured homes/mobile homes are not permitted.</p> <p>(q) Fireplaces and inserts shall be inspected and cleaned annually, and shall comply</p>	A1203		

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A1203	<p>Continued From page 36</p> <p>with the currently adopted building code. Openings shall be protected with screens or doors.</p> <p>(r) Exit marking. In all facilities, a sign bearing the word "EXIT" in plain legible block letters shall be placed at each exit. Additional signs shall be placed in corridors and passageways wherever necessary to indicate the direction of exit. Letters of signs shall be at least four inches high. All exit and directional signs shall be kept clearly legible by continuous internal electric illumination and have battery back-up or emergency power.</p> <p>(s) Heating, Lighting, and other Service Equipment.</p> <p>1. Central or individual room gas heating systems shall be of the enclosed flame type equipped with automatic flame shut-off control and shall be vented directly to the outside. Heating units of any type shall be located to avoid direct contact with any combustible material and shall be maintained in accordance with manufacturer's recommendation.</p> <p>2. Open flame and portable heaters are prohibited in specialty care assisted living facilities. This does not apply to a fire place with gas logs protected as noted elsewhere in these rules.</p> <p>3. Lighting shall be restricted to electricity. Electric wiring, motors, and other electrical equipment in all specialty care assisted living facilities shall be in accordance with local electrical codes and the NFPA National Electrical Code.</p>	A1203		

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A1203	<p>Continued From page 37</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to document the visual inspection of each fire extinguisher on the attached extinguisher tag monthly.</p> <p>Findings:</p> <p>During the initial tour of the facility the morning of February 8, 2022, surveyors noted the fire extinguishers had an annual inspection done on December 8, 2021, according to the attached "Fire Insurance Inspection" tag. However, the fire extinguishers had not been visually inspected for the month of January 2022. The monthly "Periodic Inspection" tag was blank. The surveyor discussed this with EI#1, Executive Director. EI#1 acknowledged the visual inspection had not been documented for January 2022. EI#1 told the surveyor EI#6, Director of Plant Operations, was responsible for this task. On the afternoon of February 8, 2022, the surveyor discussed the visual inspections with EI#6. EI#6 stated he (EI#6) thought the inspections had been completed monthly but could not explain why the tags were not signed for January 2022.</p> <p>CONNIE CHERRY, REGISTERED NURSE DEBRA FREEMAN, REGISTERED NURSE</p>	A1203		