POC accepted 1/30/2025

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The Crossings at Eastchase Assisted Living

Facility ID D5150

Plan of Correction

A response to the Alabama Department of Public Health

Bureau of Health Care Provider Standards

Assisted Living Unit

Survey date 01/08/2025

Submitted by:

Michelle Kelley, Administrator

MKelley

Signed

1-24-2025

Date

Will Deveney
Executive Director

1-24-25

A 302

420-5-20-03 (e) Administration

Corrective Action:

Immediate re-education of care partners and nurses started on January 9th and 10th, 2025. All staff reeducation will be completed no later than January 21, 2025. Maintenance Director/designee will conduct monthly severe weather training for 3 months then quarterly to ensure staff and residents are prepared. Logs of the severe weather training will be kept in the POC binder in the Executive Director's office.

Steps taken to identify other residents or concerns:

All residents have the potential to be affected.

Measures put in place to assure deficiency will not recur:

Administrator/designee will conduct monthly audits on all shifts each quarter and document. Documentation will be turned into administrator for review to ensure monthly severe weather training is completed in January, February and March 2025. Then severe weather training will be completed quarterly and submitted to administrator for review to ensure quarterly severe weather training is completed. In addition, during a severe weather event Administrator, Executive Director, or Maintenance Director will monitor weather closely and be in contact with the community.

Monitoring of correction actions:

The Executive Director and Regional Director of Operations will supervise the Administrator in the day-to-day operations of the facility to ensure the facility is operated in accordance with the Rules of the Alabama State Board of Health.

A 405

420-5-20-04 (9) Personnel

Corrective Action:

Immediate re-education of care partners and nurses started on January 9th and completed on January 10, 2025. Maintenance Director/designee will conduct monthly severe weather training for 3 months then quarterly to ensure staff and residents are prepared. Logs of the severe weather training will be kept in the POC binder in the Executive Director's office. Additional signage will be posted in the community directing residents and staff to safe locations during a severe weather event to ensure safety and security of all staff and residents.

Steps taken to identify other residents or concerns:

All residents have the potential to be affected.

Measures put in place to assure deficiency will not recur:

During a severe weather event the Executive Director, Administrator, or Maintenance Director will be monitoring the weather closely and be in contact with the community to ensure safety and security of all staff and residents.

Monitoring of correction actions:

The Executive Director and Regional Director of Operations will supervise the Administrator in the day-to-day operations of the facility to ensure the facility is operated in accordance with the Rules of the Alabama State Board of Health.

A 504

420-5-20-05 (3) Records and Reports

Corrective Action:

Immediate re-education of care partners and nurses started on January 9th and completed on January 10th, 2025. Maintenance Director/designee will conduct monthly severe weather training for 3 months then quarterly to ensure staff and residents are prepared. Logs of the severe weather training will be kept in the POC binder in the Executive Director's office.

Steps taken to identify other residents or concerns:

All residents have the potential to be affected.

Measures put in place to assure deficiency will not recur:

In addition to staff reeducation, all residents in Assisted Living will be given a copy of the severe weather procedure. Residents with the assistance of staff will participate in monthly and quarterly severe weather drills.

Monitoring of correction actions:

The Executive Director and Regional Director of Operations will supervise the Administrator in the day-to-day operations of the facility to ensure the facility is operated in accordance with the Rules of the Alabama State Board of Health. Additional signage will be posted in the community directing residents of safe locations during severe weather events to ensure safety and security of all staff and residents.