Accepted May 27, 2022

Connie Cherry

Plan of Correction

Facility Name: Lakewood Senior Living of Smiths, LLC
Facility Identification Number: D4104
Name of Administrator: Tiffany Belyeu
Survey Exit Date: 5/17/2022

1. **A 504 420-5-4-.05(3)(d) Records and Reports**

2. **Corrective action taken in response to each resident or example identified in the SOD:**

   Administrator (EI#1) immediately completed one-on-one counseling and retraining with employee (EI#2) as to the acceptable community standard for staff performing medication assistance to observe residents taking their medications, instead of only delivering medications to residents. Completed May 17, 2022.

3. **Corrective action the facility will take to identify other residents or concerns not identified by the surveyor, that are related to those cited in the SOD:**

   Prior to beginning their shift, the Administrator instructed each care staff member that when providing medication assistance, they were to remain with the resident to observe the resident taking their medications and not just deliver the medication. Completed May 17, 2022.

4. **Measures/changes the facility has put into place or made to ensure the same deficiency will not recur in the facility:**

   All staff received in-service training from the Administrator as to acceptable community standard for medication assistance, including staff remaining to observe residents taking their medications, instead of only delivering the medications. Training completed by May 18, 2022.

5. **How corrective actions will be monitored to ensure they are implemented, adequately address the identified problems; and are effective:**

   The Administrator or Designee will monitor that staff members follow the community's standard for medication assistance and remain with the resident to observe the resident taking their medications rather than only delivering the medication. Monitoring of staff observing residents taking medications will occur daily for a week, then once a week for 2 weeks and then monthly for 3 months. Documentation of the monitoring will be kept in the Administrator's office.

Facility Name: Lakewood Senior Living of Smiths, LLC
Facility Identification Number: D4104
Name of Administrator: Tiffany Belyeu
Survey Exit Date: 5/17/2022

1. **A 702 420-5-4-.07 (2) Food Service**

2. **Corrective action taken in response to each resident or example identified in the SOD:**

   The Administrator (EI#1) instructed EI#2 to remove the scoops that were stored inside the canisters containing flour, sugar, and corn meal. The scoops were then washed, sanitized, and air-dried and each scoop was stored in a separate clean plastic bag outside of the food canister. The food ingredients stored in the canisters were discarded. Completed May 17, 2022.

3. **Corrective action the facility will take to identify other residents or concerns not identified by the surveyor that are related to those cited in the SOD:**

   The Administrator checked all other food containers in the pantry to identify if any other scoops may have been placed inside canisters and on food ingredients. No other scoops were found inside food containers. Inventory was completed May 17, 2022.

4. **Measures/changes the facility has put into place or made to ensure the same deficiency will not recur in the facility:**

   The Administrator completed inservice training for all food service staff as to the appropriate storage of scoops to protect food ingredients from possible contamination. A new plastic, three-compartment container with lids was purchased to separately store each scoop between use. For easy access, the container was placed above the food canisters in the pantry.
   Completed May 18, 2022

5. **How corrective actions will be monitored to ensure they are implemented, adequately address the identified problems; and are effective:**

   The Administrator or Designee will monitor the appropriate storage of scoops to protect food ingredients from possible contamination such that when the scoops are used, they are returned to a separate storage container placed outside of the food canister and not in contact with food ingredients. Monitoring will occur daily for a week, then once a week for 2 weeks and then monthly for 3 months. Documentation of the monitoring will be kept in the Administrator's office.

Tiffany Belyeu
Tiffany Belyeu
Administrator

5/27/2022
Date