Plan of Correction Accepted 8.12.25
Connie Cherry

The Landings of Northport
951 Rose Drive
Northport, Alabama 35476

August 8, 2025

RE: Plan of Correction for Assisted Living Facility – D6313
Complaint Investigation date 7/9/25

Please find the attached updated Plan of Correction for deficiencies cited during the Complaint Investigation dated 7/9/2025 here at The Landings of Northport. Should you have any questions please contact me at your convenience.

Sincerely,

Sherry Washington, ED

Sherry Washington
Administrator
205-330-1700

The Landings of Northport Assisted Living Facility POC to ADPH

Survey Date: July 9,2025

1. **A505 420-5-4-.05 (3) (e) Records and Reports:** The Facility failed to follow the financial agreement for refund of payments made in advance to the facility.
2. (RI) #1 was admitted to the facility on March 4, 2025. (RI) #1 was sent out to the hospital on March 6, 2025, due to agitation and refusal to take medication. (RI) #1 never returned to the facility and (RI) #1's personal belongings were removed from the facility on March 10,2025. The facility was in violation of the Financial Agreement as the amount had not been refunded in 14 days and was, at the time of the investigation, almost four months overdue. The Administrator reached out to Accounts payable via email on 7/9/25 while the State surveyor was still present at the facility and inquired about the refund status. Accounts payable emailed back to inform the Administrator that the refund was being sent out via mail that same day on 7/9/25. A copy of the refund check was emailed to the Administrator, and the email was forwarded to the State Surveyor. In-service regarding the importance of following up on refund status once residents move out or expires was conducted with the Business Office Manager on 7/9/25.

3. The administrator and Business Office will review discharges monthly for the next 3 months. The community will adhere to the financial agreement currently in place.

4. The Business Office Manager will communicate with Accounts Payable when a resident is discharged regarding the refund that is owed to the resident. The Business office Manager will follow up weekly to review the status of refunds.

5. The Administrator will meet with the Business Office Manager to review discharges and refunds that have been processed by Accounts payable monthly time 3 months beginning 7/14/25 and ending October 14, 2025.

The Landings of Northport Assisted Living Facility POC to ADPH

Survey Date: 7/9/25

1. A617 420-5-4-.06 (8) Care of Residents. The facility failed to document disposition of a resident's medications upon discharge of the resident from the facility.

2. RI #1 was admitted to the facility on March 4,2025 and sent to the hospital on March 6,2025. RI #1's personal belongings were moved out of the facility by the resident's sponsor on March 10,2025. No disposition of RI#1's medications was documented by the facility. EI#1 was unable to locate documentation of medication disposition. In-service regarding the importance of completing the required medication disposition/destruction sheet when medication is destroyed or returned to family was conducted with the Resident Care Coordinator and clinical staff on 7/14/25.

3. The Administrator and Resident Care Coordinator will audit resident's charts to ensure that all medication disposition/destruction sheets are filed in resident's charts by 7/14/25.

4. The Resident Care Coordinator will waste all medication with a witness to ensure that Medication disposition/destruction sheet is completed properly and filed in the resident's chart immediately after completion. In addition, an in-service will be conducted by the Administrator or Resident Care Coordinator with the clinical staff monthly time 6 months, regarding the importance of completing the required medication disposition/destruction sheet when medication is destroyed or returned to family.

5. The Administrator will meet with the Resident Care Coordinator weekly times 4 weeks and monthly for 6 months beginning 7/14/25 and ending 1/14/26 to audit resident's charts to ensure when a resident's medication has been discontinued, medication has expired, resident has moved out or family has picked up medication that the medication disposition/destruction sheets have been completed properly and filed in resident's chart. The administrator will reinforce the importance of this

documentation and the importance of keeping documentation filed in the resident's chart.