# Knollwood Pointe Specialty Care Assisted Living Facility

5601 Girby Road
Mobile, Alabama 36693

10/3/2022
September 16, 2022

Leslie Morgan
P.O. Box 303017
Montgomery, Al 36130-3017

Re: Plan of Correction for Specialty Care Assisted Living Facility – P4916
Survey exit date 9/7/22

Dear Mrs. Morgan,

Please find attached the Plan of Correction for deficiencies cited during our survey dated 9/7/2022, here at Knollwood Pointe Specialty Care Assisted Living Facility.

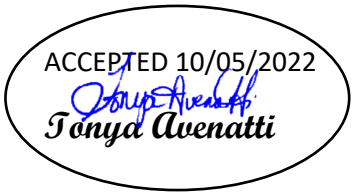
Should you have any questions please contact me at your convenience.

Sincerely

*Anita Black*

Anita Black,
Interim Executive Director

*The following is the Plan of Correction for The Knollwood Pointe Specialty Care Assisted Living Facility regarding the Statement of Deficiencies dated July 1, 2021. This Plan of Correction is not to be construed as an admission of or agreement with the findings and conclusions in the Statement of Deficiencies, or any related sanction or fine. Rather, it is submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have provided a detailed response to each allegation or finding, we have identified mitigating factors. We remain committed to the delivery of quality health care services and will continue to make changes and improvement to satisfy that objective.*




# Knollwood Pointe Specialty Care Assisted Living Facility

Provider ID: P4916

Plan of Correction

ADPH Survey Dated: 9/7/22

Anita Black _____ 10/3/22

Signed: Anita Black, Date

Interim Executive Director

## Knollwood Pointe Specialty Care Assisted Living Facility POC to ADPH

## Survey Date: 9/7/22

1. **A 504 420-5-20-.05 (3) (d) Records and Reports**
   On September 06, 2022, the surveyor observed that RI#1's mattress height measured approximately 33 inches from the floor. RI#1 was approximately five foot two inches tall and would not have been able to safely sit on the edge of the bed and place RI#1's feet firmly on the floor. Therefore, RI#1 would not have been able to safely transfer him/herself from the bed without the significant risk for fall and subsequent injury.

2. Slats were purchased and placed on bed, box springs were removed, and bed was lowered to a suitable height on September 7, 2022, by maintenance before surveyor left facility.

3. All beds were examined by EI#1 and EI#4 on 9/7/22 and found to be suitable heights for residents.

4. EI#1and EI#2 discussed the importance of proper bed heights for residents.

5. Administrator/RN/Care Coordinator to monitor bed heights on new residents upon move-in. Documentation will be maintained in resident file. Monitoring will start 9/9/22 for 3 months.

## Knollwood Pointe Specialty Care Assisted Living Facility POC to ADPH

## Survey Date: 9/7/22

1. **A 504 420-5-20-.05 (3) (d) Records and Reports**
   On September 06, 2022, the surveyor observed RI#2 ambulating down the hall. RI#2 did not have his/her hands on the rollator that RI#2 was walking in, a caregiver was controlling the rollator. RI#2 was walking faster than the caregiver and nearly fell over the walker. The caregiver was able to prevent RI#2's fall at that time.

2. On 9/7/22, RI#2's physician was contacted by EI#2. An appointment was made with neurologist by EI#2 for RI#2 for 9/9/22. Arrangements were made for RI#2 to have one-on-one CNA with her until Neurology appointment on 9/9/22. This was completed and submitted to surveyor before leaving on 9/7/22. RI#2 was discharged on 9/9/22 per her daughter.

3. All residents were observed by EI#2 for gait while walking with walker and involuntary body movements on 9/8/22. No problems found.

4. Nurses will notify RN of changes in gait and involuntary body movements beginning 9/9/22 so they can be addressed immediately.

5. Weekly meetings will be held with Administrator, RN, Care Coordinator to cover changes in conditions and care plans in all residents. Meetings to begin 10/1/22 and continue for 3 months. Documentation to be maintained in resident care plan book.

## Knollwood Pointe Specialty Care Assisted Living Facility POC to ADPH

## Survey Date: 9/7/22

1. **A 1101 420-5-20-.11 (1) Fire and Safety**

   On September 06, 2022, the surveyor observed a trouble signal on the facility's fire alarm panel. The trouble signal was for a problem with the smoke detector in RI#4's room. According to a phone interview with EI#5, the smoke detector would activate the fire alarm in the facility but would not send a signal to the monitoring company. There was no documentation available to confirm this information at the time of the survey. EI#1 was unable to provide any documentation to the surveyor to show that the smoke detector problem had been reported to ADPH, or was in the process of being repaired, at the time of the survey. An immediate plan of action was requested and received to ensure that the smoke detector was reported to ADPH and repaired as soon as possible

2. EI#1 reported incident to ADPH pm 9/7/22. EI#1 contacted International Fire again and to have technician replace module in RI#4's room. EI#1 was able to receive e-mail from EI#5 showing where new modules had been ordered from International Fire on 8/10/22.

3. EI#1 met with International Fire the evening of 9/7/22 after faulty module was changed out to ensure monitoring company as well as audible alarm would be activated. All other rooms were checked by International Fire via fire panel on 9/7/22 and found to be in good working condition.

4. Maintenance as well as Administrator were educated by international fire on how to maintain compliance with modules on 9/7/22.

5. Administrator ordered extra modules to keep on hand to avoid this in future. This was all completed on 9/7/22. Monthly checks will be performed on smoke detectors and maintained in maintenance log.