POC Accepted June 10, 2025

Connie Cherry chg

PRINTED: 06/04/2025
FORM APPROVED

Alabama Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	D6304	A. BUILDING: _____ B. WING _____	C 06/03/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE RESIDE CARE VILL BLG2	1001 SNOWS MILL AVENUE TUSCALOOSA, AL 35406

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments On June 3, 2025, an unannounced licensure survey was conducted for this 15 bed Assisted Living Facility (ALF) with a census of 12. There was one complaint investigated during this survey. LC#20211220010 was unsubstantiated with no deficiencies cited as a result of the complaint investigation. Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-4, Alabama Administrative Code, for Assisted Living Facilities. The deficiencies cited pose a potential risk of harm to the residents and require a plan of correction.	A 000		
A 504	420-5-4-.05 (3) (d) Records and Reports. (d) Residents' Rights. Each resident shall be fully informed, prior to or at the time of admission of these rights. A copy of these rights shall be conspicuously posted in a resident common area. Each resident's file shall contain a copy of a written acknowledgment that he or she has read these rights, or has had these rights fully explained by facility staff to the resident, or, if appropriate, to the resident's sponsor. The acknowledgment shall be signed and dated by the administrator or the administrator's designee and by the resident or sponsor, when appropriate. 1. No resident shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law or the Constitution of the U.S. solely by reason of status as a resident of the facility.	A 504	1. A504 2. On 6/9/25 EI#9 was provided individual education by Director regarding not leaving medication information visible on top of the medication cart during medication assistance. 3. All residents who receive medications have the potential to be affected. 4. By June 11, 2025, all staff who provide medication assistance will be provided education by the Director regarding not leaving medication information visible on top of the medication cart during medication assistance. 5. Beginning on June 12, 2025, The Director or designee will monitor leaving medication information visible on top of the medication cart during medication assistance for 10 opportunities a week for four weeks then 10 opportunities a month for two months. Staff will be provided with education based on the findings of the audits. Results of the audits will be maintained in the Directors office.	6/14/2025

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A 504	Continued From page 1 2. Every resident shall have the right to live in a safe and decent environment, to be free from abuse, neglect, and exploitation, and to be free from chemical and physical restraints. 3. Every resident shall have the right to be treated with consideration, respect, and due recognition of personal dignity, individuality, and the need for privacy. 4. Every resident shall have the right to unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any reasonable time. 5. Every resident shall have freedom to participate in and benefit from social, religious, and community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community. 6. Every resident shall have the right to manage his or her own financial affairs. If a resident or his or her legally appointed guardian authorizes the administrator of the facility to provide a safe place to keep funds on the premises, an individual account record for each resident shall be maintained by the administrator and an up-to-date record shall be maintained for all transactions. 7. Every resident shall have the right to share a room with his spouse if both are residents of the facility and agree to do so. 8. Every resident shall have the right to	A 504		

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A 504	Continued From page 2 a reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals. 9. Every resident shall have the right to exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor compulsory attendance at religious services, shall be imposed upon any resident. 10. Every resident shall have access to adequate and appropriate health care consistent with established and recognized standards within the community including the right to receive or reject medical care, dental care, or other health care services except those required to control communicable diseases. 11. Every resident shall have the right to at least 30 days prior written notice of involuntary relocation or termination of residence from the facility unless the resident is a patient in a facility providing a higher level of care and no longer meets the eligibility and continued stay requirements in these rules, or for medical reasons the resident is considered by a physician to require an emergency relocation to a facility providing a more skilled level of care, or unless the resident engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents. Such actions will be documented in the resident's admission record. 12. Every resident shall have the right to present grievances and recommend changes in policies, procedures, and services to the staff of the facility, the facility's management and governing authority, and to any other person	A 504		

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A 504	Continued From page 3 without restraint, interference, coercion, discrimination, or reprisal. 13. Every resident shall have the right to confidential treatment of personal and medical records. A resident may authorize the release of records to any individual of his or her choice. Such authorization must be given by the resident in writing and the written authorization must be included in the resident's file. 14. Every resident shall have the right to refuse to perform work or services for the facility unless the resident expressly agrees to perform such work or services and this agreement is plainly documented in the admission agreement. A resident may voluntarily perform work or services for the facility, provided that: (i) The facility has documented the resident's desire to perform work in the resident's plan of care, and the resident has signed this plan of care. (ii) The plan of care specifies the nature of the work to be performed and sets forth the compensation to be paid for the service, unless the service is to be performed without compensation; and (iii) The resident has the right and understands that he or she has the right to terminate the agreement to work at any time without recourse. 15. Every resident shall be fully informed, prior to or at the time of admission and at regular intervals during his or her stay, of services available in the facility, and of related charges.	A 504		

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A 504	Continued From page 4 16. Every resident shall be fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission, of all rules and regulations governing residents' conduct and responsibilities. 17. Every resident shall have the right to have the name, telephone number, and address of the Department's Bureau of Health Provider Standards, the Local Ombudsman, the Department of Human Resources, and the telephone numbers of the Department of Public Health toll-free Assisted Living Facilities Complaint Hotline and the Department of Human Resources toll-free Elder Abuse Hotline. All of this information shall be posted in a conspicuous location in a resident common area. 18. All state inspection reports and any resulting corrective action plan from the past 24 months shall be posted in a prominent location. If there has been no inspection in the past 24 months, then the results of the most recent inspection and any resulting corrective action plan shall be posted. 19. Every resident shall have the right to 30 days prior written notice to both resident and sponsor of any increase of fees or charges. 20. Every resident shall have the right to 30 days prior written notice of any involuntary change in the resident's room or roommate unless the change is necessary because the resident or the resident's roommate engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents.	A 504		

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A 504	Continued From page 5 21. Every resident shall have the right to wear his or her own clothes, to keep and use his or her own personal possessions including toilet articles except for personal possessions too large to be stored in the resident's room. 22. Every resident shall have the right to be afforded privacy for sleeping and for storage of personal belongings. 23. Every resident shall have the right to have free access to day rooms, dining, and other group living or common areas at reasonable hours and to freely come and go from the home. 24. Every resident shall have the right to participate in devising the resident's care plan, including providing for the resident's preferences for physician, hospital, nursing home, acquisition of medication, emergency plans, Advance Directives, and funeral arrangements. A copy of this care plan shall be kept in the resident's file. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain confidentiality of residents' medical records. Findings: The surveyor observed medication assistance by Employee Identifier (EI)#9 on June 3, 2025. The medication cart was placed in the common area near the front door. EI#9 took medications to several residents individually. Each time EI#9 obtained medications from the cart and walked away to the resident's room to assist with the medications, the Medication Assistance Records	A 504		

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A 504	Continued From page 6 (MARs) on top of the medication cart were left open. Anyone residing in or entering the facility could read the residents' medical information. Both EI#2 and EI#3 agreed confidentiality of records was not maintained.	A 504		
A 602	420-5-4-.06 (2) (a) (b) (c) Care of Residents. (2) Medical Examination Record. (a) Initial Physical Examination. Not more than 30 days prior to admission of any resident to an assisted living facility, the resident or prospective resident shall be examined by a physician. For purposes of the initial physical examination only, a currently licensed physician in good standing with the Medical Licensure Commission of any state may complete this physical assessment. The physician shall report his or her findings in writing to the facility. In addition to any information otherwise required by the facility's policies and procedures, and in addition to any other information the physician recommends or believes is pertinent, the initial physical examination record shall contain the following: 1. All of the physician's diagnoses, and the resident's baseline weight and vital signs. 2. Medication presently prescribed (name, dosage, and strength of drug, frequency, and route of administration). 3. A statement by the physician that the resident is free of signs and symptoms of infectious skin lesions and diseases that are capable of transmission to other residents through normal resident to resident contact.	A 602		

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A 602	Continued From page 7 4. Documentation of evaluation for tuberculosis within the previous 12 months. (b) Annual Physical Examination. In addition to the admission physical examination, each resident shall be examined annually by a physician, and findings from the annual physical examination shall be documented with a copy placed in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent, or recommended by the resident's attending physician, the annual physical examination shall contain the following: 1. The resident's weight and vital signs. 2. Changes in diagnoses. 3. Changes in medications prescribed (name, dosage, and strength of drug, frequency, and route of administration). 4. Changes in treatment. (c) Change of Condition Physician Examinations. Changes in the resident's condition that require a physician examination and result in a change in diagnoses, medications, or treatments shall be reported to the facility and documented in the resident's medical examination record. In addition to any other items specified in the facility's policies and procedures, and in addition to any information deemed necessary, pertinent, or recommended by the resident's treating physician, this physical examination shall contain a listing of the	A 602		

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A 602	Continued From page 8 following: 1. New diagnoses. 2. Changes in condition. 3. Changes in medications prescribed (name, dosage, and strength of drug, frequency, and route of administration). 4. Changes in treatment. This Rule is not met as evidenced by: Based on record reviews and interviews, residents' Medical Examination Records were incomplete. Findings: Review of residents' facility records, on June 3, 2025, revealed the following incomplete Medical Examination Records. Resident Identifier (RI)#1's Initial Medical Examination and Plan of Care, dated April 28, 2025, did not contain RI#1's blood pressure and weight. RI#2's Annual Medical Examinations and Plans of Care, dated May 20, 2024 and May 26, 2023, did not contain RI#2's weights. Both EI#2 and EI#3 agreed the medical examinations for these residents were incomplete.	A 602	1. A602 2. On June 9, 2025, the Director made sure RI#1 had a blood pressure and weight documented in their record. On June 9, 2025, the Director made sure RI#2 had a weight documented in their medical record. 3. All residents have the potential to be affected. On June 9, 2025, the assistant administrator provided education to the Director on the importance of making sure that examinations included blood pressure and weight. 4. On June 9, 2025, the director conducted an audit of all residents' most recent examination to make sure it included weight and blood pressure. Deficiencies were corrected based on the results of the audit. 5. Beginning on June 12, 2025, The Director or designee will audit examinations for completion of blood pressure and weight for four opportunities a week for four weeks then 4 opportunities a month for two	

			months. Staff will be provided with education based on the findings of the audits. Results of the audits will be maintained in the Directors office.	6/14/2025

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A 614	Continued From page 9	A 614		
A 614	420-5-4-.06 (5)(f)(g)(6)(7)(a)-(i) Care of Residents. (f) A resident may self-manage his or her medications. For the purposes of these rules, self-manage shall mean the resident is capable of maintaining possession and control of his or her medications, who does maintain possession and control of his or her medications, and self-administers his or her medications without creating an unreasonable risk to health and safety. (g) A resident that cannot self-manage his or her own medication without creating an unreasonable risk to health and safety may be assisted with self-administration of medication by any assisted living facility staff, including staff members who hold no professional licensure provided: 1. The resident can and does identify his or her name on the medication package and has a reasonable understanding of the unit dose packaging system in use by the facility such that the resident could protect himself or herself from medication errors when unit dose packages are brought to the resident by facility staff. The resident shall have the opportunity to demonstrate his or her ability to correctly utilize the unit dose package system at every opportunity for medication use. (6) Assistance with self-administration of medication includes the following practices: (a) Reminding a resident that it is time to take a medication or medications, where such medications have been prescribed for a specific time of day, a specific number of times per day,	A 614		

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A 614	Continued From page 10 specific intervals of time, or for a specific time in relation to mealtimes or other activities such as arising from bed or retiring to bed. (b) Physically assisting a resident by opening or helping to open a container holding medications. (c) Offering liquids to a resident to assist that resident in ingesting oral medications. (d) Physically bringing a container of medication to a resident. (7) Assistance with self-administration of medications shall under no circumstances include any of the following practices: (a) Medication administration as defined in these rules. (b) Determining the amount of medication to be given. If a medication is not available in unit dose packaging, unlicensed facility staff may measure the prescribed amount of medication only under the direction and control of the resident, provided that the resident is capable of determining the amount of medication to be given. (c) Giving a resident injections of any kind. (d) Telling or reminding a resident that it is time to take a PRN, or as needed medication. (e) Placing medications in a feeding tube.	A 614		

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A 614	Continued From page 11 (f) Giving enemas or suppositories. (g) Crushing or splitting medications, provided that a physician has ordered a specific medication to be crushed or split and the resident is capable of self-managing his or her own medication or the resident is capable of medication self-administration with assistance and would be capable of crushing or splitting his or her own medications but for limitations of mobility or dexterity, may be assisted with crushing or splitting medications by unlicensed staff so long as the assistance provided is under the total control and direction of the resident. If the facility chooses to offer this assistance, the facility shall develop and implement a policy and procedure to ensure safe practices by facility staff. (h) Mixing medications with food or liquids, provided that a physician has ordered a medication to be mixed with food or liquid and the resident is capable of self-managing his or her own medications or the resident is capable of medication self-administration with assistance and would be capable of mixing his or her own medications with food or liquid but for limitations of mobility or dexterity, may be assisted with mixing medications with food or liquid by unlicensed staff so long as the assistance provided is under the total control and direction of the resident. If the facility chooses to offer this assistance, the facility shall develop and implement a policy and procedure to ensure safe practices by facility staff. (i) Assisting with self-administration of	A 614		

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A 614	Continued From page 12 eye drops, eardrops, nose drops, inhalers, nebulizers, or topical medications, provided that a resident who is capable of self-managing his or her own medication or a resident who is capable of medication self-administration with assistance and who would be capable of self-administration of his or her own medications but for limitations of mobility or dexterity, may be assisted with eye drops, ear drops, nose drops, inhalers, nebulizers, or topical medications by unlicensed facility staff so long as the assistance provided is under the total control and direction of the resident. If the facility chooses to offer this assistance, the facility shall develop and implement a policy and procedure to ensure safe practices by facility staff. This Rule is not met as evidenced by: Based on observations and interviews, residents were not given the opportunity to utilize the unit dose package system and protect themselves from medication errors at every opportunity for medication use. Findings: The surveyor observed medication assistance for several residents, by EI#9, on June 3, 2025. EI#9 took medication packets to each resident individually in their rooms. Upon entering each room, EI#9 punched the residents' pills out of the bubble packs into a small medication cup and presented the cup of pills to each resident without asking the resident to identify his/her name on the packets. In addition, EI#9 brought a small amount of topical cream to one resident to apply but did not take the labeled tube of cream to the room for	A 614	1. A614 2. On 6/9/25 EI#9 was provided individual education by Director regarding giving residents the opportunity to utilize the unit dose package system at every opportunity to protect themselves from medication errors. 3. All residents who receive medications have the potential to be affected. 4. By June 11, 2025, all staff who provide medication assistance will be provided education by the Director regarding giving residents the opportunity to utilize the unit dose package system at every opportunity to protect themselves from medication errors 5. Beginning on June 12, 2025, The Director or designee will monitor regarding giving residents the opportunity to utilize the unit dose package system at every opportunity to protect themselves from medication errors during medication assistance for 10 opportunities a week for four weeks then 10 opportunities a month for two months. Staff will be provided with education based on the findings of the audits. Results of the audits will be maintained in the Directors office.	6/14/2025

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A 614	Continued From page 13 the resident to identify. Both EI#2 and EI#3 agreed residents were not given the opportunity to utilize the unit dose package system at every opportunity for medication use to protect themselves from medication errors.	A 614		
A 616	420-5-4-.06 (7) (k) (l) (m) (n) (o) Care of Residents. (k) Medications kept under the control or custody of an assisted living facility shall be packaged by the pharmacy and shall be maintained by the facility in unit dose packaging. Medications kept under the control or custody of an assisted living facility that are not available in unit dose packaging must be packaged by the pharmacy and administered by a physician, RN, or LPN or self-administered with assistance under the total control and direction of the resident. (l) Unless a resident can and does self-manage his or her own medications, an assisted living facility shall require each resident to use a single pharmacy. This does not apply to emergency pharmacy services. All residents need not use the same pharmacy that is used by other residents unless express policy of the assisted living facility provides otherwise and all residents are informed of such policy and provided a copy of such policy prior to or at the time of admission. The assisted living facility shall require pharmacies used for medication supply for residents not self-managing their medications to review all ordered medication regimens for possible errors or adverse drug interactions and to advise the facility and the prescribing health care provider when these are detected.	A 616	1. A616 2. On 6/9/25 EI#9 was provided individual education by Director regarding not leaving the medication cart unlocked when not in staff members site during medication assistance. 3. All residents who receive medications have the potential to be affected. 4. By June 11, 2025, all staff who provide medication assistance will be provided education by the Director regarding not leaving the medication cart unlocked when not in staff members site during medication assistance. 5. Beginning on June 12, 2025, The Director or designee will monitor not leaving the medication cart unlocked when not in staff members site during medication assistance for 10 opportunities a week for four weeks then 10 opportunities a month for two months. Staff will be provided with education based on the findings of the audits. Results of the audits will be maintained in the Directors office.	6/14/2025

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	D6304	A. BUILDING: _____ B. WING _____	C 06/03/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE RESIDE CARE VILL BLG2	1001 SNOWS MILL AVENUE TUSCALOOSA, AL 35406

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A 616	Continued From page 14 (m) If controlled substances prescribed for residents of any assisted living facility are kept in the custody of the assisted living facility, they shall be stored in a manner that is compliant with state and federal laws, the requirements of the Alabama State Board of Pharmacy, and any requirements prescribed by the State Board of Health. At a minimum, controlled substances in the custody of the facility shall be stored using a double lock system, under proper temperature and humidity controls and permit only authorized personnel access. The facility shall maintain a system to account for all controlled substances in its possession. All other medications in the custody of the facility shall be stored using at least a single lock, under proper temperature and humidity controls and permit only authorized personnel access. This shall include medications stored in a resident's room when the staff and not the resident have access to the medications. Medications may be kept in the custody of an individual resident who can safely manage his or her medications. Such medications may be stored in a locked container accessible only to the resident and staff, or may be stored and secured in the resident's living quarters, if the room is single occupancy and has a locking entrance. (n) Medication administration or medication assistance records and written physician orders for all over-the-counter drugs, legend drugs, and controlled substances shall be retained for a period of not less than three years. They shall be made available for inspection at reasonable times by residents, anyone authorized by the resident, and by the sponsors of residents. (o) Labeling of Drugs and Medicines. All containers of prescribed medicines and drugs	A 616		

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A 616	Continued From page 15 shall be labeled in accordance with the rules of the Alabama State Board of Pharmacy and shall include appropriate cautionary labels, such as, "Shake Well," or "For External Use Only." This Rule is not met as evidenced by: Based on observations and interviews, medications in the custody of the facility were not maintained under at least a single lock at all times. Findings: The surveyor observed medication assistance for multiple residents, by EI#9, on June 3, 2025. The medication cart was placed in the common area near the front door of the facility. EI#9 obtained each resident's medications from the cart and took the medications to each resident's room individually. Each time that EI#9 went to a resident's room the medication cart was left unlocked. Both EI#2 and EI#3 agreed residents' medications were not properly secured.	A 616		
A 617	420-5-4-.06 (8) Care of Residents. (8) Disposal of Medications. 1. Controlled substances and legend drugs dispensed to residents, that are expired or unused because the medication is discontinued or because the resident dies, shall be destroyed within 30 days. Unused legend drugs that are not expired may be donated to a charitable clinic pursuant to Alabama Administrative Code, Chapter 420-11-11. Under no circumstances	A 617	1. A617 2. RI#4 discharged from the facility on July 10, 2024 3. All residents that are discharged from the facility have the potential to be affected. 4. A new medication release form was developed on June 9, 2025, to include all required items including resident name and strength of each medication. The Director was provided education by the Assistant	

			Administrator on June 9, 2025, regarding use of the new medication release form. 5. Beginning on June 10, 2025, the Director or designee will audit complete of the medication release form for discharges each week for four weeks then 2 discharges a month for two months. Staff will be provided with education based on the findings of the audits. Results of the audits will be maintained in the Directors office.	6/14/2025

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A 617	Continued From page 16 should expired, discontinued, or unused medications be stored or housed in the facility beyond 30 days. 2. Medications of residents who are discharged or transferred to another facility shall be returned to the residents. The responsible party will sign a statement that these medications have been received. The statement shall list the pharmacy, prescription number, date, resident's name and strength of the medication, and the amount. This statement shall be maintained in a file for at least three years. 3. When medications are destroyed on the premises of the assisted living facility, a record shall be made and retained for at least 3 years. This record shall include: the name of the assisted living facility, the method of disposal, the pharmacy, the prescription number, the name of the resident, the name, strength, and dosage of the medication, and the amount and the reason for the disposal. This record shall be signed and dated by the individual performing the destruction and by at least one witness. This Rule is not met as evidenced by: Based on record review and interviews, disposition of a resident's medications was not properly documented upon discharge of the resident from the facility. Findings: RI#4 was admitted to the facility on June 19, 2023 and discharged from the facility on July 10, 2024 to the care of RI#4's family. Two forms titled	A 617		

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A 617	Continued From page 17 Medication Release Form for Home-Bound Residents documented RI#4's medications which were sent with RI#4 and RI#4's family upon discharge. The forms did not contain RI#4's name and the strength of each medication. Both EI#2 and EI#3 agreed the forms were incomplete. CONNIE CHERRY, REGISTERED NURSE	A 617		