

Alabama Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>D4209</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>11/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HERITAGE ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>11682 COUNY LINE ROAD</b> <b>MADISON, AL 35756</b>
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A 000	<p>Initial Comments</p> <p>On November 20, 2024, an unannounced licensure survey was conducted for this 31 bed Assisted Living Facility with a census of 29.</p> <p>Deficiencies were cited during this survey for failure to operate in accordance with the Rules of the Alabama State Board of Health (SBOH), Alabama Department of Public Health (ADPH), Chapter 420-5-4, Alabama Administrative Code, for Assisted Living Facilities (ALF). The deficiencies cited pose a potential risk of harm to the residents and require a plan of correction.</p>	A 000		
A 504	<p>420-5-4-.05 (3) (d) Records and Reports.</p> <p>(d) Residents' Rights. Each resident shall be fully informed, prior to or at the time of admission of these rights. A copy of these rights shall be conspicuously posted in a resident common area. Each resident's file shall contain a copy of a written acknowledgment that he or she has read these rights, or has had these rights fully explained by facility staff to the resident, or, if appropriate, to the resident's sponsor. The acknowledgment shall be signed and dated by the administrator or the administrator's designee and by the resident or sponsor, when appropriate.</p> <p>1. No resident shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law or the Constitution of the U.S. solely by reason of status as a resident of the facility.</p> <p>2. Every resident shall have the right to live in a safe and decent environment, to be free from abuse, neglect, and exploitation, and to be free from chemical and physical restraints.</p>	A 504		

Health Care Facilities

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 504	<p>Continued From page 1</p> <p>3. Every resident shall have the right to be treated with consideration, respect, and due recognition of personal dignity, individuality, and the need for privacy.</p> <p>4. Every resident shall have the right to unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any reasonable time.</p> <p>5. Every resident shall have freedom to participate in and benefit from social, religious, and community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community.</p> <p>6. Every resident shall have the right to manage his or her own financial affairs. If a resident or his or her legally appointed guardian authorizes the administrator of the facility to provide a safe place to keep funds on the premises, an individual account record for each resident shall be maintained by the administrator and an up-to-date record shall be maintained for all transactions.</p> <p>7. Every resident shall have the right to share a room with his spouse if both are residents of the facility and agree to do so.</p> <p>8. Every resident shall have the right to a reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals.</p> <p>9. Every resident shall have the right to</p>	A 504		

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A 504	<p>Continued From page 2</p> <p>exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor compulsory attendance at religious services, shall be imposed upon any resident.</p> <p>10. Every resident shall have access to adequate and appropriate health care consistent with established and recognized standards within the community including the right to receive or reject medical care, dental care, or other health care services except those required to control communicable diseases.</p> <p>11. Every resident shall have the right to at least 30 days prior written notice of involuntary relocation or termination of residence from the facility unless the resident is a patient in a facility providing a higher level of care and no longer meets the eligibility and continued stay requirements in these rules, or for medical reasons the resident is considered by a physician to require an emergency relocation to a facility providing a more skilled level of care, or unless the resident engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents. Such actions will be documented in the resident's admission record.</p> <p>12. Every resident shall have the right to present grievances and recommend changes in policies, procedures, and services to the staff of the facility, the facility's management and governing authority, and to any other person without restraint, interference, coercion, discrimination, or reprisal.</p> <p>13. Every resident shall have the right to confidential treatment of personal and medical</p>	A 504		

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A 504	<p>Continued From page 3</p> <p>records. A resident may authorize the release of records to any individual of his or her choice. Such authorization must be given by the resident in writing and the written authorization must be included in the resident's file.</p> <p>14. Every resident shall have the right to refuse to perform work or services for the facility unless the resident expressly agrees to perform such work or services and this agreement is plainly documented in the admission agreement. A resident may voluntarily perform work or services for the facility, provided that:</p> <p>(i) The facility has documented the resident's desire to perform work in the resident's plan of care, and the resident has signed this plan of care.</p> <p>(ii) The plan of care specifies the nature of the work to be performed and sets forth the compensation to be paid for the service, unless the service is to be performed without compensation; and</p> <p>(iii) The resident has the right and understands that he or she has the right to terminate the agreement to work at any time without recourse.</p> <p>15. Every resident shall be fully informed, prior to or at the time of admission and at regular intervals during his or her stay, of services available in the facility, and of related charges.</p> <p>16. Every resident shall be fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission, of all rules and regulations governing</p>	A 504		

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A 504	<p>Continued From page 4</p> <p>residents' conduct and responsibilities.</p> <p>17. Every resident shall have the right to have the name, telephone number, and address of the Department's Bureau of Health Provider Standards, the Local Ombudsman, the Department of Human Resources, and the telephone numbers of the Department of Public Health toll-free Assisted Living Facilities Complaint Hotline and the Department of Human Resources toll-free Elder Abuse Hotline. All of this information shall be posted in a conspicuous location in a resident common area.</p> <p>18. All state inspection reports and any resulting corrective action plan from the past 24 months shall be posted in a prominent location. If there has been no inspection in the past 24 months, then the results of the most recent inspection and any resulting corrective action plan shall be posted.</p> <p>19. Every resident shall have the right to 30 days prior written notice to both resident and sponsor of any increase of fees or charges.</p> <p>20. Every resident shall have the right to 30 days prior written notice of any involuntary change in the resident's room or roommate unless the change is necessary because the resident or the resident's roommate engages in a pattern of conduct that is harmful or dangerous to himself or herself or to other residents.</p> <p>21. Every resident shall have the right to wear his or her own clothes, to keep and use his or her own personal possessions including toilet articles except for personal possessions too large to be stored in the resident's room.</p>	A 504		

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A 504	<p>Continued From page 5</p> <p>22. Every resident shall have the right to be afforded privacy for sleeping and for storage of personal belongings.</p> <p>23. Every resident shall have the right to have free access to day rooms, dining, and other group living or common areas at reasonable hours and to freely come and go from the home.</p> <p>24. Every resident shall have the right to participate in devising the resident's care plan, including providing for the resident's preferences for physician, hospital, nursing home, acquisition of medication, emergency plans, Advance Directives, and funeral arrangements. A copy of this care plan shall be kept in the resident's file.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interview the facility failed to provide a decent and safe environment for residents and the public.</p> <p>Findings</p> <p>Maintenance Door</p> <p>Upon entering the facility on November 19, 2024, at approximately 7:30 AM the surveyor observed that the maintenance door was unlocked but closed. The surveyor walked into the room and located multiple gallon containers of paint, disinfecting cleanser, odor eliminator, Dawn liquid dish detergent, mold stain and mildew remover, and pine sol sitting on counters and shelves. During an interview with Employee Identifier (EI)#1 and EI#2 they agreed with the surveyors' findings.</p>	A 504		

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A 504	<p>Continued From page 6</p> <p>Person-Centered Care</p> <p>During an interview, on the morning of November 19, 2024, Employee Identifier (EI)#6 explained to surveyors the facility's process for medication administration. Residents' medications were scheduled in time windows so that the medication could be given anytime during that window. EI#2 stated that this system (Person-Centered Care) was utilized to accommodate residents who may not awaken at a usual morning time or may not be available at a specific time to take scheduled medications and would benefit from a more flexible schedule. According to the facility's Policy: Medication Administration Times, "Person-Centered Care is a method of assisting residents on a medication assistance schedule that is more personalized to their needs and preferences. With person-centered care, meds are scheduled in terms of the resident's schedule. Rather than scheduling an item at 8AM, it can be scheduled at UPON RISING, for example. Other examples include: MORNING, MIDDAY, or BEDTIME BEFORE RETIRING...". The current time windows utilized by the facility for residents' medications were as follows: Morning 6:00-9:59 AM, Midday 10:00 AM-2:59 PM, Evening 3:00-6:59 PM, Night 7:00-11:59 PM.</p> <p>RI#3 was admitted to the facility on July 10, 2024, with a diagnosis to include anxiety, osteoarthritis, constipation, dementia, hypertension, gastro-esophageal reflux disease, hyperlipidemia, osteoporosis, Parkinson's disease, prediabetes, and seasonal allergies. RI#3 was prescribed Acetaminophen 325 milligrams (mg) which was ordered "Take two tablets (650mg) by mouth three times daily for hip pain. According to the medication administration report (MAR) for</p>	A 504		

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A 504	<p>Continued From page 7</p> <p>November 2024 Acetaminophen 325 mg was scheduled for administration for the morning (6:00-9:59 AM), midday (10:00-2:59 PM) and nighttime (7:00-11:59PM). According to a medication administration history report from October 20-November 19, 2024, the following were identified: Acetaminophen was administered on November 1, 2024, at 10:35 AM and again at 12:55 PM, November 6, 2024, at 10:36 AM and again at 1:43 PM, November 7, 2024, at 10:25 AM and again at 12:22 PM, November 8, 2024, at 9:34 AM and again at 12:55 PM. According to the Acetaminophen dosing recommendations: Adults can take Acetaminophen 325 mg 2 pills (650) mg every 4 to 6 hours.</p> <p>During an interview with EI#1 and EI#2 they both agreed with the surveyors' findings.</p>	A 504		
A 613	<p>420-5-4-.06 (5) (a) (b) (c) (d) (e) Care of Residents.</p> <p>(5) Medications.</p> <p>(a) Medications as defined in these rules, may be administered to a resident of an assisted living facility only after the drugs have been prescribed specifically for the resident by an individual currently licensed to prescribe medications in Alabama. A currently licensed physician in good standing with the Medical Licensure Commission of any state may prescribe medications to a resident of an assisted living facility only during the initial physical examination.</p> <p>(b) A physician order is required for a resident to manage and have custody of his or her own medications.</p>	A 613		

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A 613	<p>Continued From page 8</p> <p>(c) A resident may have custody of and manage over the counter topical medications with the written approval of a physician. A physician order is not required for over the counter topical medications that are self-administered by residents and approved by the physician for resident possession.</p> <p>(d) Nothing in these rules shall preclude a facility from using a licensed nurse employed by the facility or nursing agency to administer medication to any resident. An RN or LPN shall administer medications to residents in the assisted living facility only in accordance with physician orders and the Nurse Practice Act.</p> <p>(e) A resident who is incapable of recognizing his or her name, or understanding the facility unit dose medication system, or does not have the ability to protect himself or herself from a medication error shall require medication administration. Medication administration shall be provided only by a physician or by an RN or LPN. If the resident cannot understand or be trained to understand the unit dose medication system used by the facility or cannot protect himself or herself from medication errors by facility staff, the resident will be appropriately discharged.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review the facility failed to receive a physician order for medication.</p> <p>Findings No Physician Orders</p>	A 613		

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A 613	<p>Continued From page 9</p> <p>Resident Identifier (RI)#2 was admitted to the facility in October 2024 with diagnoses which included chronic obstructive pulmonary disease, chronic respiratory failure, hypertensive heart disease with heart failure, diabetes mellitus type 2, irritable bowel syndrome, malignant neoplasm of bronchi and lung, and presence of prosthetic heart valve. During a facility tour on November 19, 2024, at approximately 7:30 AM along with EI#2 the surveyors' observed that RI#2 had oxygen equipment in his/her room. The surveyors' later observed RI#2 walking around the facility wearing oxygen. During record review on November 20, 2024, the surveyor noted there was not a physician order for RI#2's oxygen. During an interview the surveyor asked EI#2 about RI#2's physician order for oxygen and EI#2 stated there was not an order. EI#2 produced an order for RI#2 oxygen dated November 20, 2024.</p> <p>Prescription Medication in Room</p> <p>RI#7 was admitted to the facility on June 10, 2023, with diagnoses which included muscle weakness, cognitive communication, dementia, insomnia, obstructive sleep apnea, atrial fibrillation, benign neoplasm of left adrenal gland, and unsteady on feet. During a medication pass on November 19, 2024, at approximately 8:50 AM along with EI#6 the surveyor observed that RI#7 had Latanoprost 0.005 percent and Timolol Maleate 0.5 percent on a table by RI#7's bed. RI#7 stated those medications had been sitting on the table for a long time. During record review on November 20, 2024, the surveyor noted RI#7 did not have an order for prescription medication at bedside. During an interview with EI#2 on November 20, 2024, EI#2 agreed with the surveyors' findings.</p>	A 613		

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A 618	Continued From page 10	A 618		
A 618	<p>420-5-4-.06 (9) Care of Residents.</p> <p>(9) Oxygen Therapy.</p> <p>(a) A resident of an assisted living facility that requires oxygen therapy shall self-manage his or her own oxygen therapy or self-administer his or her own oxygen therapy with assistance of facility staff. A resident that cannot safely self-manage or self-administer his or her own oxygen therapy with assistance shall have oxygen administered only by a physician, RN, or LPN. A resident that cannot direct his or her administration of oxygen and cannot be taught to direct his or her administration of oxygen shall be appropriately discharged.</p> <p>(b) Oxygen use including date, time, rate, and proper function of the equipment shall be documented on the medication administration or medication assistance record at least once per shift unless oxygen therapy is self-managed by the resident.</p> <p>(c) If a resident receives oxygen therapy in a facility:</p> <ol style="list-style-type: none"> <li>1. All oxygen equipment, such as tubing, masks, and nasal cannula shall be maintained in a safe and sanitary condition.</li> <li>2. All oxygen tanks shall be safely maintained and stored.</li> <li>3. The facility shall require safe use of oxygen therapy. No smoking and appropriate precautionary signs shall be posted.</li> <li>4. The facility shall ensure that each</li> </ol>	A 618		

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A 618	<p>Continued From page 11</p> <p>resident using oxygen therapy maintains an adequate supply of oxygen.</p> <p>Refer to National Fire Protection Association (NFPA) 99 for oxygen storage requirements.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to post the appropriate signage for oxygen usage.</p> <p>Finding</p> <p>RI#2 was admitted to the facility in October 2024 and during a facility tour on November 19, 2024, the surveyor observed the following. RI#2 had oxygen equipment in his/her room with no appropriate signage posted. During an interview with EI#2 he/she agreed with the surveyor findings.</p>	A 618		
A 701	<p>420-5-4-.07 (1) Food Service.</p> <p>(1) General.</p> <p>(a) Direction and Supervision. The services of a Dietitian shall be provided to any resident of an assisted living facility who requires a therapeutic diet. Congregate assisted living facilities shall be under the direction and supervision of a full or part-time professionally qualified dietitian or a consulting dietitian that is licensed in the State of Alabama. Responsibility for the supervision of dietary services shall be delegated to a responsible employee who is a graduate of a Dietary Managers course or has completed an approved course that includes basic sanitation. The facility shall provide meals,</p>	A 701		

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A 701	<p>Continued From page 12</p> <p>fluids, and snacks to the residents that meet the Dietary References Intakes from the basic food groups. The meals shall be of the quality and quantity necessary to meet the residents' needs, and must be in accordance with the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility's dietary supervisor did not have current certification through an approved Dietary Managers course.</p> <p>Findings:</p> <p>On November 19, 2024, surveyors observed a certificate on the wall in the dining room which documented certification of EI#4 through Serv Safe. However, the certification had expired on November 10, 2024. EI#1 and EI#4 agreed the Dietary Managers certification for EI#4 was not current. EI#1 stated recertification for EI#4 would be scheduled.</p>	A 701		
A 702	<p>420-5-4-.07 (2) Food Service</p> <p>(2) Food Handling Procedures.</p> <p>(a) Dish and Utensils Washing, Disinfection, and Storage.</p> <p>1. Wash water shall be changed with sufficient frequency to avoid gross contamination, and final rinse water shall be kept clean and</p>	A 702		

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NAME OF PROVIDER OR SUPPLIER  <b>HERITAGE ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>11682 COUNY LINE ROAD MADISON, AL 35756</b>
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A 702	<p>Continued From page 13</p> <p>clear.</p> <p>2. Hand washed repeated service and multi-service utensils and dishes, after washing and rinsing, shall be sanitized by either of the following methods:</p> <p>(i) Utensils and dishes shall be completely immersed for a period of not less than 30 seconds in water that is at least 171 degrees Fahrenheit (pouring scalding water over utensils and dishes does not meet this requirement); or</p> <p>(ii) A cold water sanitizer. A sanitizing solution shall be used in accordance with manufacturer's instructions. Utensils and dishes shall be completely immersed for a period of not less than 10 seconds in a clean solution containing not less than 50 ppm, and not more than 200 ppm, of available chlorine bleach, or 30 seconds in 12.5 ppm of iodine or the amount of time set by the manufacturer in a 200 ppm quaternary ammonium solution. Water temperature must be at least 75 degrees Fahrenheit. Water temperatures and chemical concentrations shall be monitored and documented prior to dishwashing. A record of each test shall be maintained for at least three months.</p> <p>3. Dishes and utensils shall be allowed to air dry.</p> <p>4. After washing, rinsing, sanitizing, and air-drying, all repeated use service ware (utensils and dishes) shall be stored in a clean, dry place that is protected from pests, dust, splash, and other contaminants. Utensils shall be handled in such a way as to prevent contamination from</p>	A 702		

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A 702	<p>Continued From page 14</p> <p>hands and clothing.</p> <p>5. The results from the use of dishwashing machines shall be equivalent to those obtained from the method outlined above, as documented in material provided from the manufacturer and kept on file at the facility.</p> <p>(b) Ice. Crushed or chipped ice shall be protected from splash, drip, and hand contamination during storage and service. The ice scoop may be stored in the ice bin in a manner to prevent ice from coming into contact with the handle, or it may be stored in an airtight container outside the ice bin.</p> <p>(c) Protection of Food from Contamination.</p> <p>1. Food and food ingredients shall be stored, handled, and served so as to be protected from pests, dust, rodents, droplet infection, unsanitary handling, overhead leakage, sewage back flow, and any other contamination. Sugar, syrup, and condiment receptacles shall be provided with lids and shall be kept covered when not in use.</p> <p>2. Medications, biologicals, poisons, detergents, and cleaning supplies shall not be kept in the refrigerator or in other areas used for storage of food.</p> <p>3. Food shall not be stored on the floor. All food and food ingredients stored on shelving must be placed on shelving that is at least six inches above the floor.</p> <p>4. Refrigerators shall maintain a</p>	A 702		

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A 702	<p>Continued From page 15</p> <p>maximum temperature of 41 degrees Fahrenheit. Freezers shall be maintained at a maximum temperature of 0 degrees Fahrenheit. Thermometers shall remain in refrigerators and freezers at all times.</p> <p>5. All leftover foods shall be labeled and dated with a "use by date", so that it may be consumed or discarded by that date, which is no more than 3 days from the date it was prepared.</p> <p>6. All food products shall be used by the manufacturer's indicated date or discarded.</p> <p>7. Food shall be prepared either in the licensed facility or another location even when that location is not part of the licensed facility. All food preparation areas used by the facility shall be subject to the same inspections as though part of the licensed facility. The licensed facility is responsible to ensure adequate equipment and measures are used to ensure that food is not contaminated in transport and that foods that are transported are held and served at the appropriate temperatures at all times.</p> <p>8. Hot food shall be maintained at a minimum of 135 degrees Fahrenheit and cold foods at a maximum 41 degrees Fahrenheit.</p> <p>9. Frozen food items (raw and cooked) shall be thawed under refrigeration or under running water prior to preparation. Frozen food may also be thawed as part of the cooking process when indicated by package directions. Raw meats shall be stored below and away from vegetables, fruits, and other foods to prevent contamination (meat juices dripping on other foods).</p>	A 702		

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A 702	<p>Continued From page 16</p> <p>10. Laundry shall not be brought through the food preparation or service area.</p> <p>(d) Storage and Service of Milk and Ice Cream.</p> <p>1. Milk and fluid milk products shall be served only from the original containers in which they were received from the distributor. This shall not apply to cream for coffee, cereals, and milk for milk drinks which may be dispensed from a readily cleanable container approved for such use.</p> <p>2. Milk and fluid milk products shall be stored in such a manner that bottles or containers, from which the milk or milk product is to be poured or drunk, will not become contaminated from drip or contact with foods. Milk shall be maintained and stored at a maximum temperature of 41 degrees Fahrenheit and shall not be served at a temperature warmer than 45 degrees Fahrenheit unless specifically requested to be served at a warmer temperature by a resident.</p> <p>3. Contaminating substances shall not be stored with or over open containers of ice cream. Ice cream dippers, spatulas, and other serving utensils shall be cleaned between uses.</p> <p>(e) Kitchen Garbage and Trash Handling.</p> <p>1. Kitchen garbage and trash shall be placed in suitable containers with tight-fitting lids and properly stored pending removal. Kitchen garbage and trash shall not be allowed to</p>	A 702		

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A 702	<p>Continued From page 17</p> <p>accumulate in the kitchen and shall be removed from the premises at frequent intervals.</p> <p>2. After being emptied, all garbage cans and trash cans shall be washed and dried before reuse.</p> <p>(f) Employees' Cleanliness.</p> <p>1. Employees engaged in the handling, preparation, and serving of food shall wear clean clothing at all times. Employees shall wear hair restraints, for example, hairnets, headbands, caps, or other adequate means to prevent contamination of food from hair. Employees whose duties include contact with residents shall change clothing or wear a clean covering over clothing before handling, preparing, or serving food.</p> <p>2. Employees handling food shall wash their hands thoroughly before starting work each day, immediately after contact with any soiled matter, and before returning to work after each visit to the rest room.</p> <p>3. Street clothing not worn by the employee shall be stored in lockers, dressing rooms, or closets designated for staff use.</p> <p>(g) Live Fowl or Animals. Live fowl or animals shall not be allowed in the food service area.</p> <p>(h) Smoking and Spitting. Smoking, other use of tobacco products, and spitting within the food service area shall be prohibited for all staff, residents, and visitors.</p>	A 702		

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A 702	<p>Continued From page 18</p> <p>(i) Dining in Kitchen. Dining in the kitchen shall not be permitted in congregate assisted living facilities.</p> <p>(j) Paper for Food Wrapping. Only new paper, foil, or plastic wrap shall be used for wrapping of foods.</p> <p>(k) Laundering of clothing shall not be permitted in food preparation or service areas.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, a refrigerator was not maintained at the required temperature.</p> <p>Findings:</p> <p>During a tour of the facility, on the morning of November 19, 2024, the surveyors and EI#1 observed a refrigerator in Resident Room 125 with a temperature of 54 degrees Fahrenheit. A Refrigerator Temperature Log which was attached to the refrigerator documented temperatures of the refrigerator for the month of November 2024. Only one temperature for the month of November was within the required range for refrigerator temperatures (maximum temperature of 41 degrees Fahrenheit). The remaining temperatures for November 2 through November 19, 2024, ranged from 50 to 60 degrees Fahrenheit. EI#3 agreed the temperatures had not been maintained within an acceptable range and stated the issue would be addressed immediately.</p>	A 702		

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A 703 A 703	Continued From page 19 420-5-4-.07 (3) Food Service.  (3) Dietary Service.  (a) Number of Meals. No fewer than three meals shall be provided each 24 hours. Food service shall be provided in a resident's room during temporary illness if necessary. The diet shall be well-balanced, palatable, properly prepared, and sufficient in quantity and quality to meet the nutritional needs of the residents in accordance with Dietary Reference Intakes of the Food and Nutrition Board of the National Research Council, National Academy of Sciences. The food must be adapted in type and preparation to the habits, preferences, and physical abilities of the residents.  (b) Timing of Meals. A time schedule for serving meals to residents and personnel shall be established. Meals shall be served approximately five hours apart with no more than 14 hours between the evening meal and breakfast. The time schedule of meals shall be posted with the menu. The facility shall make evening snacks available after service of the evening meal. The facility shall provide fluids throughout the day and shall make between-meal nourishment (snacks) available.  (c) Menu. The menu shall be planned and written at least 1 week in advance. The current week's menu shall be posted in the food service area and shall be kept on file for the following 2 weeks. For any resident with a physician's order for a therapeutic diet, the facility shall have a copy of the diet and the facility shall document the adjustment of its menu to accommodate the resident's needs.	A 703 A 703		

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A 703	<p>Continued From page 20</p> <p>(d) Alternate food selections or substitutes shall be made available to all residents.</p> <p>(e) A facility shall not obtain food from charitable organizations. A facility shall not avoid serving a meal by sending or transporting residents to missions, soup kitchens, or other charitable facilities for meals.</p> <p>(f) The amount of food on hand shall be sufficient to serve three meals per day to all residents for 3 days. Non-perishable food and potable water shall be maintained in the facility in sufficient quantity to serve three meals per day to all residents for 3 days.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain enough potable water for all residents for three days.</p> <p>Findings</p> <p>During a kitchen tour with EI#4 on November 20, 2024, at approximately 12:55 PM, the following was observed. The facility only had 65 gallons of potable water on hand for a total of 36 residents. EI#4 agreed with the surveyors' finding and advised he/she was going to order more potable water.</p> <p>CONNIE CHERRY, REGISTERED NURSE TROY BLACK, REGISTERED NURSE</p>	A 703		