

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/30/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>015111</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/26/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>DIVERSICARE OF BIG SPRINGS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>500 ST. CLAIR AVENUE SOUTHWEST HUNTSVILLE, AL 35801</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  On 3/26/2021 a recertification survey was conducted in conjunction with the investigation of complaint/report's AL00041292 and AL00036615. There were no deficiencies cited as a result of the investigation of these complaints. The Diversicare of Big Springs is not in compliance with 42 CFR Part 483 Health Standard Requirements for Long Term Care Facilities.	F 000			
F 947 SS=D	Required In-Service Training for Nurse Aides CFR(s): 483.95(g)(1)-(4)  §483.95(g) Required in-service training for nurse aides. In-service training must-  §483.95(g)(1) Be sufficient to ensure the continuing competence of nurse aides, but must be no less than 12 hours per year.  §483.95(g)(2) Include dementia management training and resident abuse prevention training.  §483.95(g)(3) Address areas of weakness as determined in nurse aides' performance reviews and facility assessment at § 483.70(e) and may address the special needs of residents as determined by the facility staff.  §483.95(g)(4) For nurse aides providing services to individuals with cognitive impairments, also address the care of the cognitively impaired. This REQUIREMENT is not met as evidenced by: Based on interviews and facility documents titled "Team Member In-Service Record" the facility	F 947	This plan constitutes a written allegation of substantial compliance with federal	4/30/21	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

04/15/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 947	<p>Continued From page 1</p> <p>failed to include Dementia Training in the required 12 hour annual training for CNAs (Certified Nursing Assistants), Employee Identifiers' (EI) EI #1 and EI #2.</p> <p>This deficient practice affected 2 of 9 CNA's whose training records were reviewed for Dementia Training.</p> <p>Findings Include:</p> <p>Review of EI #1 and EI #2 "Team Member In-Service Record" revealed the CNAs had not received Dementia Training as required to be included in their annual training for the year 2020. EI #1 was hired 01/04/2018. EI #2 was hired 01/07/2020.</p> <p>On 03/26/21 at 10:40 AM, an interview was conducted with EI #9, Director of Clinical Operations. EI #9 was asked what Dementia Training EI #1 and EI #2 received. EI #9 said they had not received any. EI #9 was asked why was there no CEU (Continue Education Units) training for EI #1 and EI #2. EI #9 said because their corporate office called back and stated that the 2020 training had dropped off for 2020 and they did not complete the program. EI #9 was asked who was responsible for making sure CNAs had their training in Dementia. EI #9 said the Director of Clinical Education. EI #9 was asked why was it important for CNAs to have training in Dementia. EI #9 said because they have a large population of Dementia in their stations and it helped them to take care of the residents appropriately. EI #9 was asked when should CNAs have 12 hours of training in Dementia. EI #9 said every year. EI #9 was asked did she look for training for Dementia for EI #1</p>	F 947	<p>Medicare and Medicaid requirement and state licensure requirements. Preparation and/or execution of this plan does not constitute admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies.</p> <p>This plan of correction is prepared and or executed solely because it is required by the provisions of Federal and State law and the State Licensure program.</p> <p>F947 - Required In-service training for Nurse Aides (Dementia Training)</p> <ol style="list-style-type: none"> <li>1. EI#1 completed dementia training on 4/9/2021 and EI#2 completed dementia training on 4/13/2021.</li> <li>2. The administrator audited all nursing assistant team members on 4/9/2021 to determine that dementia training has been completed. Any nursing assistant team member identified as missing this training, will have it completed no later than 4/30/2021. proof of the completed training will be maintained in the individual team member training on the Relias Computer system.</li> <li>3. The director of nursing or designee will be responsible for tracking and ensuring that dementia education is provided to nursing assistant team members upon hire, annually, and as needed. The director of nursing or designee will confirm that all newly hired CNA team members since March 26, 2021, will have dementia training completed for the 2021 year no</li> </ol>		

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F 947	<p>Continued From page 2</p> <p>and EI #2. EI # 9 said yes she did. EI #9 was asked what she found for Dementia Training for EI #1 and EI #2. EI #9 said she found a lack of training for Dementia for EI #1 and EI #2.</p> <p>On 03/26/21 at 11:00 AM, an interview was conducted with EI #10, DNS (Director of Nursing Services). EI #10 was asked, what Dementia Training had EI #1 and EI #2 received. EI #10 said when he reviewed the sheet, he did not find any. EI #10 was asked, why was it important that CNAs to receive training in Dementia. EI #10 said so they could properly provide care for Dementia patient and so they would have updated information. EI #10 was asked who was responsible for making sure CNAs have their training for Dementia. EI #10 said his understanding was the Clinical Educator.</p> <p>On 03/26/21 at 12:01 PM, an interview was conducted with EI #1. EI #1 was asked when did she receive Dementia training for 2020. EI #1 said she did not remember. EI #1 was asked who was responsible for making sure she had training in Dementia. EI #1 said the Director of Education. EI #1 was asked what was the importance of receiving Dementia training yearly. EI #1 said so they could see if they have the education to take care of a Dementia patient.</p> <p>On 3/26/21 at 1:49 PM, a telephone interview was conducted with EI #2. EI #2 was asked when did she receive her Dementia training. EI #2 said she did not because the web site was giving them trouble when she was suppose to have done it. EI #2 said everyone was trying to get their training done, this was when the web site was down. EI #2 was asked who was responsible for making sure she received Dementia training. EI #2 said</p>	F 947	<p>later than April 30, 2021. The director of nurses or designee will print monthly "RELIAS LEARNING" course completion report as a tool for ongoing tracking and monitoring of CNA dementia education training.</p> <p>4. CNA's hired on or after 3/26/2021, have 30 days from their date of hire to complete required dementia training. Documentation of completion of dementia training will be reflected in their RELIAS Learning Center individual course completion report/s. The director of nurses or designee will print a monthly report from the RELIAS Learning Center to track and monitor nursing assistant team members for completion of dementia education training. A copy of the monthly report will be reviewed and signed by the director of nurses and kept on file in a binder for future review. Team members not in compliance with dementia training will have 30 days to complete training. The 2567, as well as the plan of correction, will be forwarded to the center's Quality Assurance and Performance Improvement Committee.</p>		

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F 947	Continued From page 3 the RN (Registered Nurse) on the unit, the Education person and they did not have one, she left. EI #2 was asked when was the CEU for Dementia due. EI #2 said in January.  DEWANDA TAYLOR, SOCIAL WORKER ANGELA MCCRAY, SOCIAL WORKER TASHIA CHILDS, REGISTERED NURSE MALYSA WILLIAMS, REGISTERED NURSE GLORIA BAAKO, REGISTERED NURSE	F 947			