Docusign Envelope ID: C9E0756B-4549-47EF-AA8A-18C2F55B9D20

Theresa Hawkins Approved 9/8/25

Serenity South Senior Living Enterprise

Facility ID: D1604

Administrator: Francine Jones

Survey Exit Date: 7/10/2025

Governing Authority: Larry Kite

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Larry Kite
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Francine Jones

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Serenity South Enterprise Senior Living II
Facility ID: D1604
Administrator: Francine Jones
Survey Exit Date: 7/10/2025

1. A302 420-5-4-.03 (1) (e) Administration: The facility failed to follow its own policies and procedures for management and operation of the facility.

2. The facility will follow all its policies and procedures. A copy of the policies and procedures are located in the kitchen, in the medication room, and in the Executive Director's office.

3. All staff, including the Executive Director, will have refresher training on all facility policies and procedures by August 20, 2025. Documentation of the training will be placed in the Plan of Correction binder in the Executive Director's office.

4. All staff will be responsible for following the policies and procedures of the facility. The Governing Authority or Designee will monitor and assess the facility monthly beginning September 2025 ending December 2025 then quarterly beginning January 2026 ending December 2026 to ensure all policies and procedures are followed.

5. Documentation of monthly and quarterly assessments will be placed in the Plan of Correction Binder in the Executive Director's office.



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Serenity South Enterprise Senior Living II
Facility ID: D1604
Administrator: Francine Jones
Survey Exit Date: 07/10/2025

1. A616 420-5-4-.06 (7)(k)(l)(m)(n)(o) Care of Residents: The facility failed to maintain a system to account for all controlled medications in its possession.

2. A new policy and procedure has been created to ensure that all controlled medications are always accounted for. See attached policy.

3. All medication assistants as well as the Administrator will have training on the new policy and procedure by August 20, 2025. Documentation of the training will be documented in Plan of Correction binder.

4. The Administrator or Designee will be responsible for monitoring the controlled substance count sheets and the medication disposition sheets for any medications that are disposed of without a witness. The Administrator or Designee will audit controlled substance count sheets and disposition sheets biweekly beginning September 2025 ending December 2026. Documentation of the audits will be placed in the Plan of Correction binder in the Administrator's office.

5. The Governing Authority or Designee will audit the controlled substance count sheets and medication disposition sheets quarterly beginning October 2025 and ending December 2026. Documentation of the audits will be placed in the Plan of Correction binder in the Executive Director's office.



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Serenity South Enterprise Senior Living II
Facility ID: D1604
Administrator: Francine Jones
Survey Exit Date: 07/10/2025

1. A303 420-5-4-.03 (2) (a) Administration: The Administrator failed to adequately perform her duties to ensure the proper and safe management of the day to day operations of the facility.

2. The Administrator has been counseled on the proper and safe management of the day to day operations of the facility to include monitoring of the handling of controlled substances.

3. Additional policies have been created to enhance the existing policies and procedures in relation to controlled substances and the monitoring of the handling of controlled substances and the destruction of controlled substances.

4. The Administrator will be responsible for following all facility policies and procedures. The Governing Authority or Designee will monitor and assess the facility monthly for compliance with policies and procedures.

5. Documentation of monthly audits will be placed in the Plan of Correction Binder in the Administrator's office.

